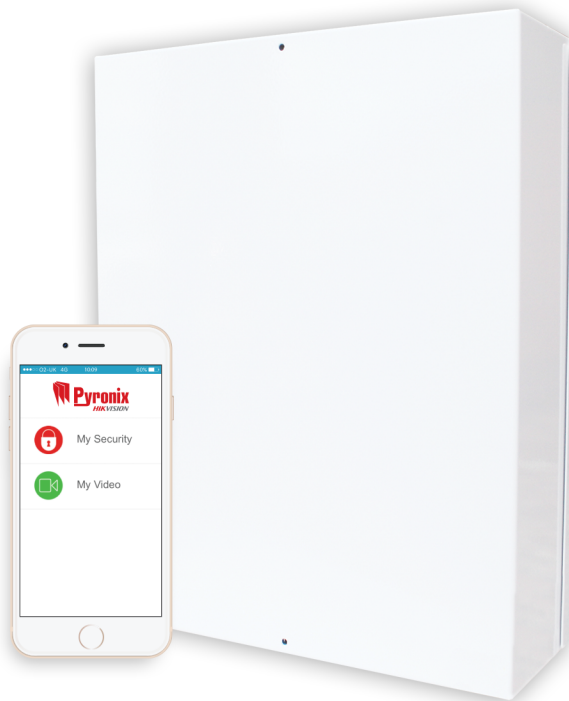




PCX 78

Installation Guide



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Intended purpose

This document provides information about installing, configuring and commissioning the product.

Conventions

This document uses the following conventions:

| | |
|---------------------------|--|
| ▶ For more information... | A cross-reference to a related or more detailed topic. |
|---------------------------|--|



Indicates a hazardous situation which, if not avoided, could result in death or serious injury.



Indicates a hazardous situation which, if not avoided, could result in moderate injury, damage the product, or lead to loss of data.

Notice

Indicates an important situation which, if not avoided, may seriously impair operations.



Additional information relating to the current section.

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System Description

Introduction

The PCX is a hybrid alarm system. It integrates the award winning Enforcer two-way wireless technology with multiple automation outputs and a host of high security features. The system is easy to use and can alert you to system activations via HomeControl+ smartphone App notification messages. It can also send alarms to the Alarm Receiving Centre and maintenance company.

Always Alert

The two-way wireless movement detectors are fully operational when the system is armed, making your system more secure. In other wireless systems, devices are disabled for up to five minutes after every activation to save battery, therefore compromising your security.

Battery Monitoring/Saving

Advanced technology preserves the battery life of each wireless device. The PCX panel also informs you in advance of when a battery needs replacing, giving you enough time to change the battery in the specific device before it stops working. This key feature keeps your environment fully protected, unlike other conventional systems.

High Security Encryption

128 bit high security wireless encryption protocol and intelligent wireless jamming detection.

User Friendly Keyfobs

The two-way wireless keyfob allows you to see the status of your PCX via three colour LEDs:

- System armed: A RED LED will illuminate.
- System disarmed: A GREEN LED will illuminate.
- System fault: An AMBER LED will illuminate (this will flash when the keyfob is unable to arm the system).
- Alarm activated: A flashing RED LED.

It is possible to allocate different functions to each keyfob, such as: arming or disarming different areas, activating outputs to control external devices (such as: gates), requesting the system status and activating PA (panic alarms).

Up to 32 wireless keyfobs can be added to your PCX. Each wireless keyfob has a unique ID, which can be reported to the ARC and HomeControl+ App. These are stored in the event log of the PCX individually.



Keyfobs may only be used if the PCX-RIX32-WE is installed. Ask your engineer for more information.

User Automation Outputs

The PCX gives you the option to operate devices (such as: gates, lights, sprinklers.) via your keypad or remotely via your keyfob or HomeControl+ App.

HomeControl+ App and SMS notifications

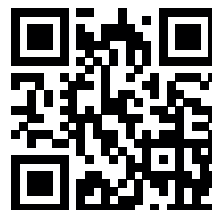
Your PCX will provide you with real-time push notifications on your smart device or within the HomeControl+ App, such as: that your child has returned home from school, or a leakage of water in your property. You can also opt to receive these via SMS text messages, when a GPRS modem is connected to the panel.

HomeControl+ App

The PCX system can be remotely controlled using the HomeControl+ App. It allows you to arm and disarm the PCX, check the system status and bypass inputs. It also allows you to activate devices remotely, such as gates, lights, sprinklers and more. The HomeControl+ App and PyronixCloud communication is fully encrypted to the highest standard and no sensitive user data is stored on the PyronixCloud.



The HomeControl+ App is available in two versions: Android from Google Play Store and iOS from Apple store.



System Overview

There are two control panels in the PCX hybrid range:

- PCX S approved to EN50131 Grade 2
- PCX L approved to EN50131 Grade 3

Both panels are suitable for small to medium commercial installations. These systems start with 8 wired inputs, and can be increased to a possible 78 using our wired and wireless expansion modules.

Table 1 - Areas

| Area | PCX | Additional Information |
|-------------------|-----|--|
| Independent areas | 8 | |
| Sub areas | 5 | Each sub-area is created by a proximity reader |

Table 2 - Inputs

| Input | PCX | Additional Information |
|-----------------------|-----|---|
| Wired inputs On-board | 8 | Supports Double Pole (N/C), DEOL and 3EOL |
| Wired inputs (max) | 78 | |
| Wireless inputs (max) | 64 | 2 x Wireless input expander: PCX-RIX32-WE |
| Maximum inputs | 78 | 8 x Wired/wireless input expanders: PCX-RIX8, PCXRIX8+, PCX-RIX8+PSU, PCX-RIX32-WE. 6 x Keypads/readers: PCX-LCD/EX, PCX-PROX/EXT, PCXPROX/INT |

Table 3 - PGM Outputs

| Output | PCX | Additional Information |
|-------------------------|-----|---|
| PCB | 5 | 1 Relay, 4 transistor (Inputs 7 & 8 may be used as outputs) |
| ATE outputs | 10 | Low power ATE outputs |
| Maximum PGM outputs | 85 | 3 x Outputs on the PCB 2 x Shared outputs on the PCB: XPGM 1&2 (Inputs 7&8) 2 x Output expanders: PCX-ROX8R8T, PCX-ROX16R+PSU 8 x Wired input expanders: PCX-RIX8+, PCX-RIX8+PSU each have 4 outputs on board 6 x Keypads, or 1 x Keypad and 3 to 5 x Readers: 6 outputs 10 x ATE PGMs |
| User automation outputs | 30 | Allows users to activate these outputs via keypad (PCXLCD/ EX), smart device app, or keyfob (KEYFOB-WE) |

Table 4 - Codes

| Code | PCX | Additional Information |
|----------------------|----------------|---|
| Wireless keyfobs | 32 | Using 1 x Wireless expander: PCX-RIX32-WE |
| Maximum User Codes | 100 + 1 Master | Including wireless keyfobs: KEYFOB-WE |
| Duress / guard codes | 10 | |
| Engineer Codes | 1 | |

Table 5 - Arming Devices

| Procedure | PCX | Additional Information |
|----------------|-----------|--|
| Arming devices | 6 maximum | PCX-LCD/EX, PCX-EXT-BK/W, PCX-PROX/INT |

Table 6 - Communication

| Communication | PCX | Additional Information |
|------------------------------|--|--|
| Phone numbers | 8 | |
| Modems / Communication paths | PSTN, GPRS, LAN, Wi-Fi | PSTN modem (DIGI-1200) GPRS modem (DIGI-GPRS) LAN modem (DIGI-LAN) Wi-Fi modem (DIGI-WIFI/XA) |
| Formats for ARC | PSTN: SIA Levels 1 & 3, CONTACT ID GPRS or LAN or Wi-Fi: SIA IP, CONTACT ID IP | |
| Formats for User | SMS signals to a user's mobile phone. Also allows user remote control panel via SMS commands. Push notification to a user's mobile phone. | |

Table 7 - Logs

| Log | PCX |
|-------------|--------|
| Memory logs | 1250 |
| Memory type | EEPROM |

Table 8 - Power Rating

| Power rating | PCX S | PCX L | Additional Information |
|--------------|-------|--------|----------------------------|
| PSU | 1.5A | 2.0A | Power supply built onboard |
| Battery type | 3-7Ah | 7-17Ah | Recommended batteries |

Table 9 - Dimensions and Compliance

| Dimensions and compliance | PCX S | PCX L | Additional Information |
|---------------------------|------------------|-------------------|------------------------|
| Dimensions | 297 x 250 x 82mm | 390 x 305 x 100mm | PCB: 170 x 110 x 40mm |
| EN grading* | Grade 2 | Grade 3 | |
| Environment class | II | II | |

* EN50131 compliance labeling should be removed if non-compliant configurations are used.














Default Codes

Master Manager Code: 1234 Engineer Code: 9999

Notice *Technical functions for example fire, gas and flooding are not security graded as they are outside the scope of EN50131-1 and EN50131-3*

Using the Keypad on the PCX

Table 10 - Button Operations

| Button | Description |
|---|--|
|  | Quickly exit a menu. Select Area A. Change case when entering text. |
|  | Move back to the previous main menu item. Select Area B. |
|  | Move back to the previous option in a sub-menu. Select Area C. Display additional information in the log. Delete letters or numbers when entering text. Enables chime feature. |
|  | Scroll forwards in the log. Select Area D. Access the user menu. Press and hold to configure the keypad. |
|  | Trigger PA (Panic Alarms) - only if enabled by an engineer. |
|  | Trigger fire alarms - only if enabled by an engineer. |
|  | Move from one option to another while in a sub-menu. Move through text. |
|    | Select Area 1, 2 or 3. Also functions the same as the rest of the number / letter keys for entering numbers and text. |
|  | Select items and enter into a sub-menu or option. |
|  | Enter a space when entering text. Select Area 0. |
|  | Scroll forwards in the main menu and sub-menus. When you have scrolled through all the options in a menu, returns to the previous menu level. |

On the PCX it is possible to write personalized titles for the following:

- Input Description, Location
- Area Names
- Site Name
- Device Name, Location
- Input and Output expander location descriptions
- User Names

The PCX incorporates a predictive text feature (T9 type). For example, if you enter 'B' 'Bedroom' will be displayed. If the word that you require doesn't appear on the LCD display, just type the word letter by letter.

- To type a word, press the relevant button the appropriate number of times – e.g. for the letter 'k' press the **5** key two times, or for the letter 's' press the **7** button four times.
- To enter punctuation marks, press the **1** button.

Installation

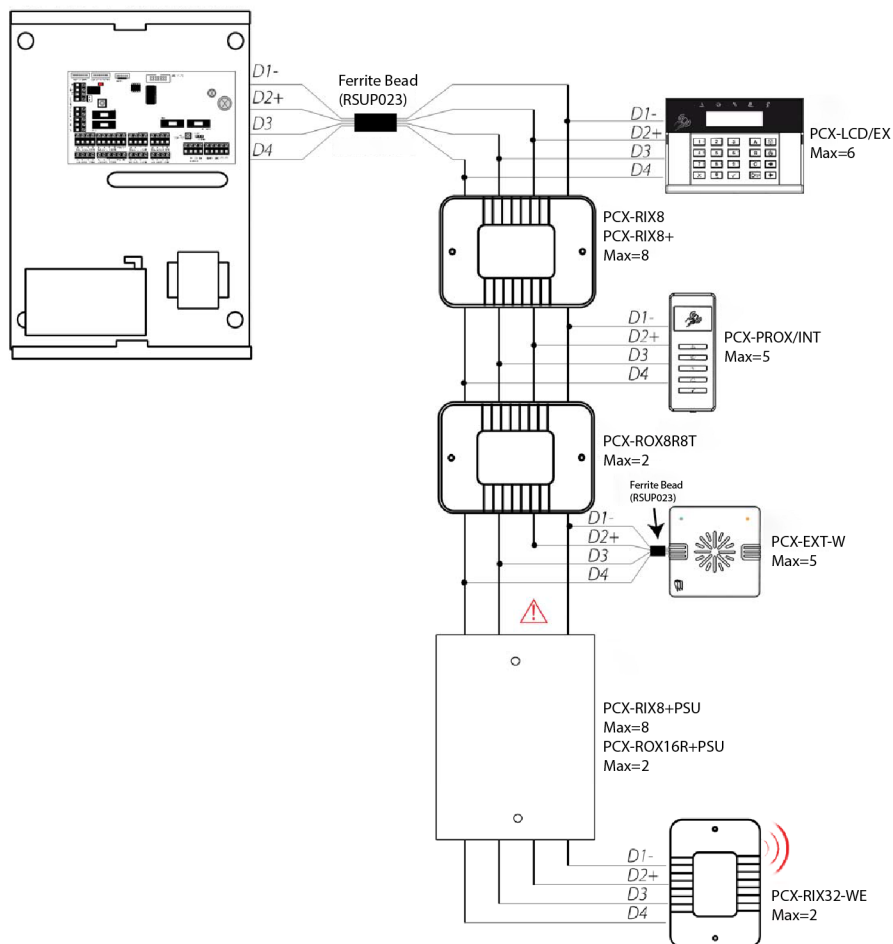
Important Installation Notes

- Ensure wiring is done to the national wiring regulations in the country where the installation is taking place.
- Ensure that a readily-accessible disconnect device is incorporated in the premises installation wiring. Ensure it is provided externally to the equipment and as close as possible to the supply, with a contact separation of at least 3.0 mm. Example: Fused Spur Unit.
- When fixing external wires, ensure that means are provided in the installation to prevent the SELV (Safety Electrical Low Voltage) or signal circuits from coming into contact with live parts of the power supply circuit. Wires shall be fixed near their terminal blocks.
- The end of stranded conductor shall not be consolidated by soft soldering at places where the conductor is subjected to contact pressure. Example: Must not solder ends of wires which are to be secured in detector and control panel terminal connectors.
- On completion of wiring use tie-wraps to prevent any loose wires causing a safety hazard (material of cables tie shall be rated at least HB or better).
- Cable ties and hoses shall be separate for power supply cable and SELV (Safety Electrical Low Voltage) wirings.
- Size of protective bonding conductors: minimum section 1.5mm². Example: Electrical Earth wire connections.

Overview of Devices

All peripherals, such as LCD keypads, readers, expanders, are connected via the D1-, D2+, D3 and D4 terminals.

Figure 1: Example of a typical PCX bus



General Principles

1. No alarm system cable should be run with other cables carrying AC or digital signals.
2. The cables should be protected by the use of grommets where appropriate.
3. For greater than 1000m range, standard isolated RS485 repeaters are required.
4. There must be a ferrite bead fitted to one of the outgoing data lines and secured inside the PCX case itself. The Ferrite bead is supplied packaged with a cable-tie which must be used to secure it in the case and prevent it shorting any electrical contacts (Ferrite as shown).
There must also be a ferrite bead fitted to the data wires of a PCX-EXT-BK/W (if connected). The Ferrite bead is supplied with the reader.

- If an expansion module with a power supply on board is connected, the D2+ terminal must not be connected between the main bus and module.

RS-485 Wiring

| Cable type | Screened Cable | Bus range (m) | Wiring Format | |
|--|---|---------------|---|------------|
| | | | Daisy Chain Range | Star Range |
| 4 core alarm cable | Use when bus located near fragmented 230V AC mains power line | 300 m | 1000m | 50 m |
| 6 core alarm cable doubling D1 (0V) and D2 (12V) | | 1000 m | For greater than 1000m range, standard isolated RS485 repeaters are required. | |
| Twisted pair | | 1000 m | | |

Figure 2: Star Wiring example

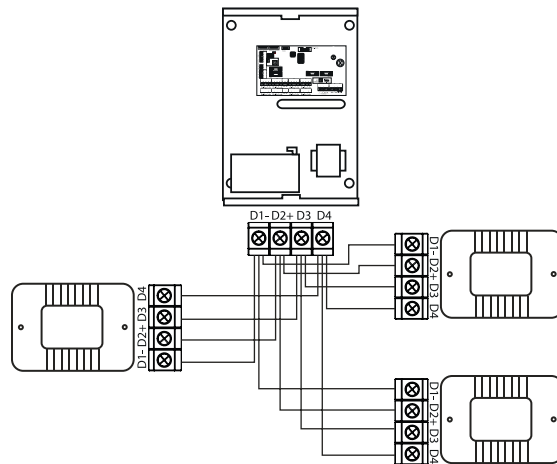
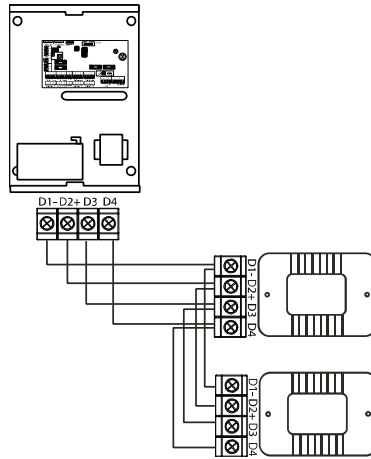


Figure 3: Daisy Chain Wiring example



Input Mapping Overview

| Devices | Address | Available inputs |
|---|---------|------------------|
| PCX PCB | N/A | 1-8 |
| RIX-8I / RIX8+PSU / RIX32-WE (Device A) | 0 | 9-16 |
| RIX-8I / RIX8+PSU / RIX32-WE (Device A) | 1 | 17-24 |
| RIX-8I / RIX8+PSU / RIX32-WE (Device A) | 2 | 25-32 |
| RIX-8I / RIX8+PSU / RIX32-WE (Device A) | 3 | 33-40 |
| RIX-8I / RIX8+PSU / RIX32-WE (Device B) | 4 | 41-48 |
| RIX-8I / RIX8+PSU / RIX32-WE (Device B) | 5 | 49-56 |
| RIX-8I / RIX8+PSU / RIX32-WE (Device B) | 6 | 57-64 |
| RIX-8I / RIX8+PSU / RIX32-WE (Device B) | 7 | 65-72 |
| PCX-LCDP | 0 | 73-74 |
| PCX-LCDP / PROX-I / PROX-E | 1 | 75-76 |
| PCX-LCDP / PROX-I / PROX-E | 2 | 77-78 |
| Total | | 78 |

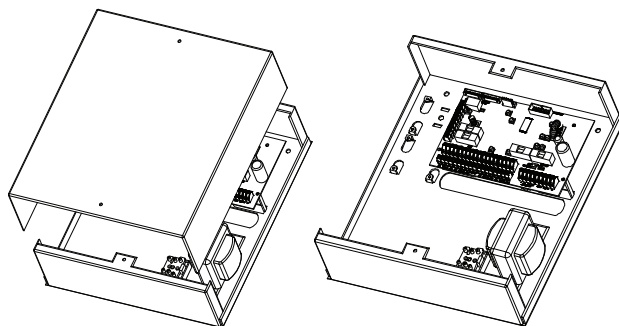
2 x PCX-RIX32-WE can be connected to the PCX. Each expander allows 32 inputs which are separated into 4 addresses (each address enables 8 wireless inputs). It is possible to mix the wired and wireless remote expanders.

Output Mapping Overview

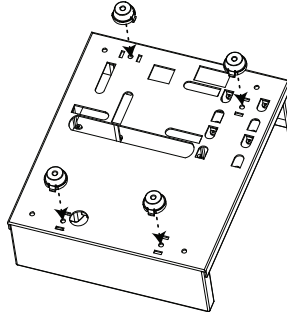
| Devices | Address | Available outputs |
|---|---------|-------------------|
| PCX PCB | PCB | 5 (2 shared) |
| Digi/ATE Outputs (using communication loom) | Loom | 10 |
| PCX-ROX8R8T / PCX-ROX16R+PSU | 0 | 1-16 |
| PCX-ROX8R8T / PCX-ROX16R+PSU | 1 | 1-16 |
| PCX-RIX8+ / PCX-RIX8+PSU | 0 | 1-4 |
| PCX-RIX8+ / PCX-RIX8+PSU | 1 | 1-4 |
| PCX-RIX8+ / PCX-RIX8+PSU | 2 | 1-4 |
| PCX-RIX8+ / PCX-RIX8+PSU | 3 | 1-4 |
| PCX-RIX8+ / PCX-RIX8+PSU | 4 | 1-4 |
| PCX-RIX8+ / PCX-RIX8+PSU | 5 | 1-4 |
| PCX-RIX8+ / PCX-RIX8+PSU | 6 | 1-4 |
| PCX-RIX8+ / PCX-RIX8+PSU | 7 | 1-4 |
| PCX-LCD/EX | 0 | 1 |
| PCX-LCD/EX / PCX-PROX/INT / PCX-EXT-BK/W | 1 | 1 |
| PCX-LCD/EX / PCX-PROX/INT / PCX-EXT-BK/W | 2 | 1 |
| PCX-LCD/EX / PCX-PROX/INT / PCX-EXT-BK/W | 3 | 1 |
| PCX-LCD/EX / PCX-PROX/INT / PCX-EXT-BK/W | 4 | 1 |
| PCX-LCD/EX / PCX-PROX/INT / PCX-EXT-BK/W | 5 | 1 |
| Total | | 85 |

Setting up

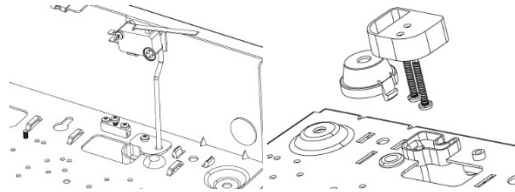
1. Unscrew and remove the cover of the PCX. The PCX Printed Circuit Board is located to the top right-hand side.



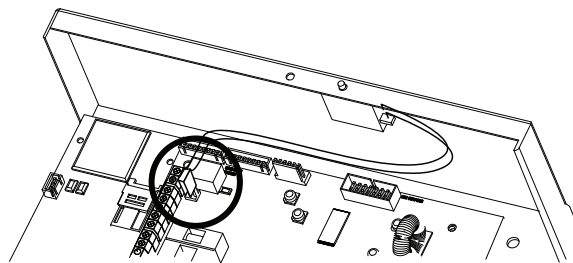
2. Install the supplied stand-offs if needed before mounting the metal case to the wall.



3. Connect any modems if required and any other devices (input expanders, output expanders etc.) before powering up the system.
4. Wire the telephone line if the DIGI-1200 modem (PSTN) is installed.
5. Install the SIM card, connect the antenna and locate outside of the metal casing if the GPRS modem is used.
6. Screw the back metal plate to the wall.
7. Check the tamper mechanism.
 - a. PCX L: The tamper mechanism comes already fitted and will operate properly once the casing is fitted to the wall. If using the stand-offs, the following will need to be used for the rear tamper mechanism to work correctly.



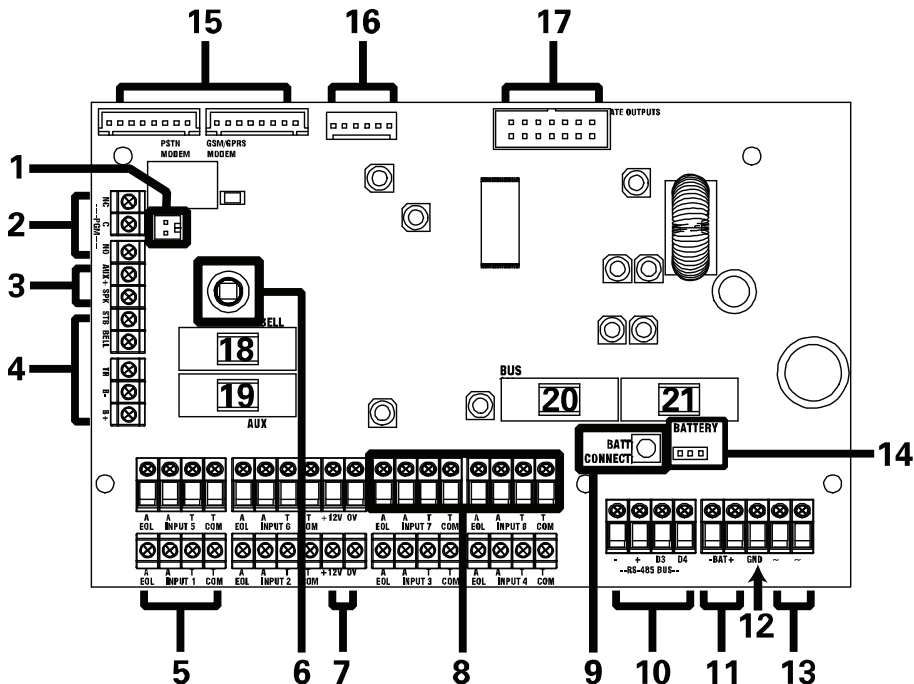
- b. PCX S: The tamper mechanism comes already fitted.



8. Secure all the wires and close the enclosure making sure the tamper is operational
9. Turn on the power to the PCX. The keypad will show:

| | | |
|----------------|-----------------|---------------------|
| 485 COMMS FAIL | >>Please wait<< | PCX Time 10:09 c |
|----------------|-----------------|---------------------|

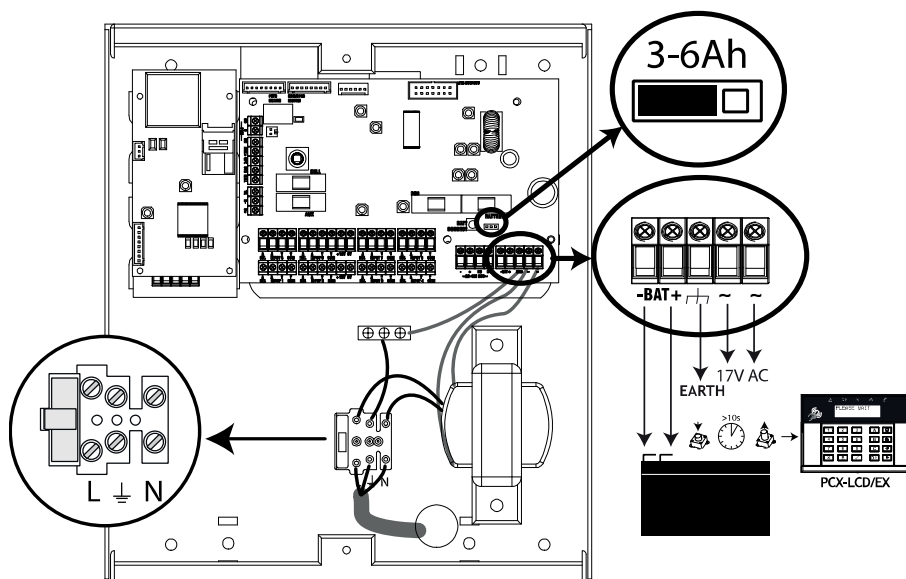
The Printed Circuit Board



| No | Item | Description |
|----|------------------------------------|---|
| 1 | Case tamper hold-off jumper | |
| 2 | PGM 1 relay output | |
| 3 | Speaker connection | Connects a 16 Ohm speaker |
| 4 | External sounder connections | Connects an external sounder |
| 5 | Input connections | 8 fully programmable inputs |
| 6 | Tamper switch | Optional tamper protection for the metal casing |
| 7 | Auxiliary 12 V power | 12 V power supply |
| 8 | Inputs or outputs | Inputs 7 and 8 may be programmed as outputs if unused |
| 9 | Battery connect 'Kickstart' switch | To power-up and program from battery power when no mains power is available |
| 10 | RS485 bus terminals | Connects peripherals |
| 11 | Battery connection | For battery power up |
| 12 | Earth connection | Connects the earth |
| 13 | 18 V connection | Connects the ac transformer 18 V AC supply |
| 14 | Battery charge capacitor jumper | For battery power up |
| 15 | PSTN, GPRS & LAN modems | Connects PSTN, GPRS and LAN modems |

| No | Item | Description |
|----|-----------------------|--|
| 16 | RS232 connection | This connection is used for an RS232 lead that will connect to a PC to allow uploading and downloading of data using the InSite software |
| 17 | Communication outputs | Connects the ATE and its communication loom to enable an additional 10 programmable outputs. These are low current and would normally be used when connecting a stand-alone communicator to the panel. |
| 18 | Bell fuse | |
| 19 | Auxiliary fuse | |
| 20 | Bus fuse | |
| 21 | Battery fuse | |

Power and Battery Connections for the PCX S



| Panel power supply input | Nominal | Range |
|--------------------------|------------------|-----------------|
| Mains Supply Voltage AC | 230 Vac at 50 Hz | -15% +10% |
| Transformer Rating PCX L | 18 VA | 18.0 V at 1.0 A |

| Panel power supply output | Nominal | Range |
|---------------------------|----------------|-------------------------------------|
| Output voltage | 13.7 Vdc | 10 - 15 Vdc |
| Output Current PCX L | 1 A continuous | 1.5 A peak, during battery charging |
| Power Supply Type A. | | |

| Battery charging specification | |
|----------------------------------|------------------------|
| Float voltage | 13.8 Vdc |
| Battery low voltage cut-off | 10.5 V |
| Recharge time | < 24 hours |
| Control panel type | |
| Standby battery capacity current | 300 mA (3 Ah to 6 Ah) |
| Standby battery capacity current | 700 mA (7 Ah to 17 Ah) |

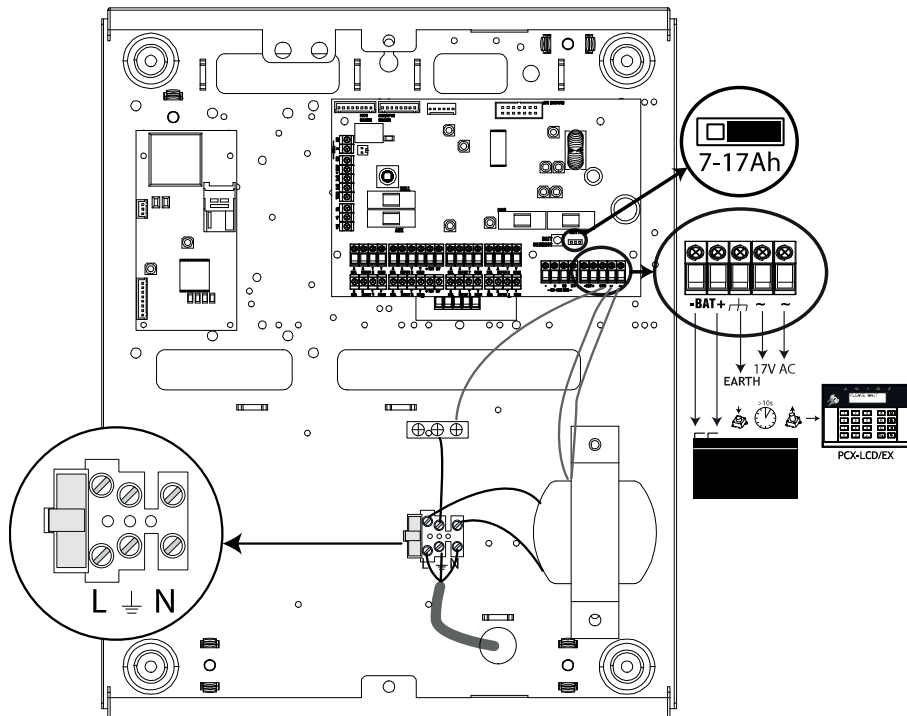
| Fuses | Value | Type |
|--------------------------------------|------------------------------------|---------|
| 230 V mains fuse for mains terminals | T500 mA anti-surge slow blow 250 V | Ceramic |

The battery connect 'kickstart' button is used to power-up the control panel when there is no mains supply present. For example: if you wish to program a panel that is being fitted in a new-build premises before the mains supply has been fully installed. To use it – Hold for 5 seconds and then release.

► For more information, see "The Printed Circuit Board" on page 17

Notice *Ensure that the battery jumper is in the correct position for the capacity of battery that you have connected – otherwise the panel may under-charge a large battery or over-charge and damage a smaller battery.*

Power and Battery Connections for the PCX L



| Panel power supply input | Nominal | Range |
|--------------------------|------------------|-----------------|
| Mains Supply Voltage AC | 230 Vac at 50 Hz | -15% +10% |
| Transformer Rating PCX L | 45 VA | 18.5 V at 2.5 A |

| Panel power supply output | Nominal | Range |
|---------------------------|------------------|-------------------------------------|
| Output voltage | 13.7 Vdc | 10 - 15 Vdc |
| Output Current PCX L | 1.5 A continuous | 2.0 A peak, during battery charging |
| Power Supply Type A. | | |

| Battery charging specification | |
|----------------------------------|------------------------|
| Float voltage | 13.8 Vdc |
| Battery low voltage cut-off | 10.5 V |
| Recharge time | < 24 hours |
| Control panel type | |
| Standby battery capacity current | 300 mA (3 Ah to 6 Ah) |
| Standby battery capacity current | 700 mA (7 Ah to 17 Ah) |

| Fuses | Value | Type |
|--------------------------------------|-------------------------------------|---------|
| 230 V mains fuse for mains terminals | T500mA H anti-surge slow blow 250 V | Ceramic |

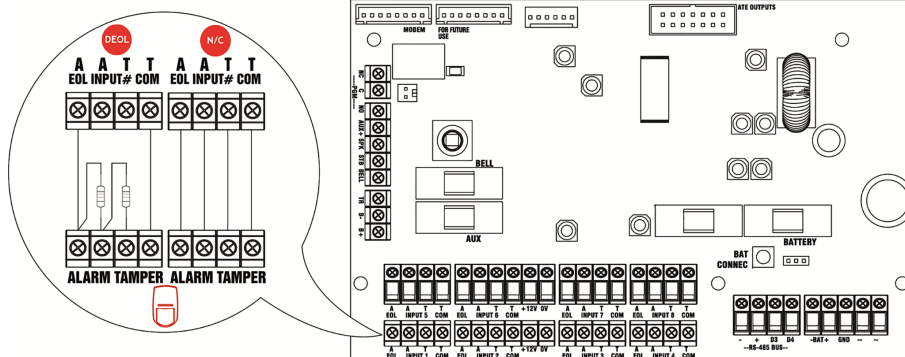
The battery connect 'kickstart' button is used to power-up the control panel when there is no mains supply present. For example: if you wish to program a panel that is being fitted in a new-build premises before the mains supply has been fully installed. To use it – Hold for 5 seconds and then release.

► For more information, see "The Printed Circuit Board" on page 17

Notice Ensure that the battery jumper is in the correct position for the capacity of battery that you have connected – otherwise the panel may under-charge a large battery or over-charge and damage a smaller battery.

Connecting Peripherals

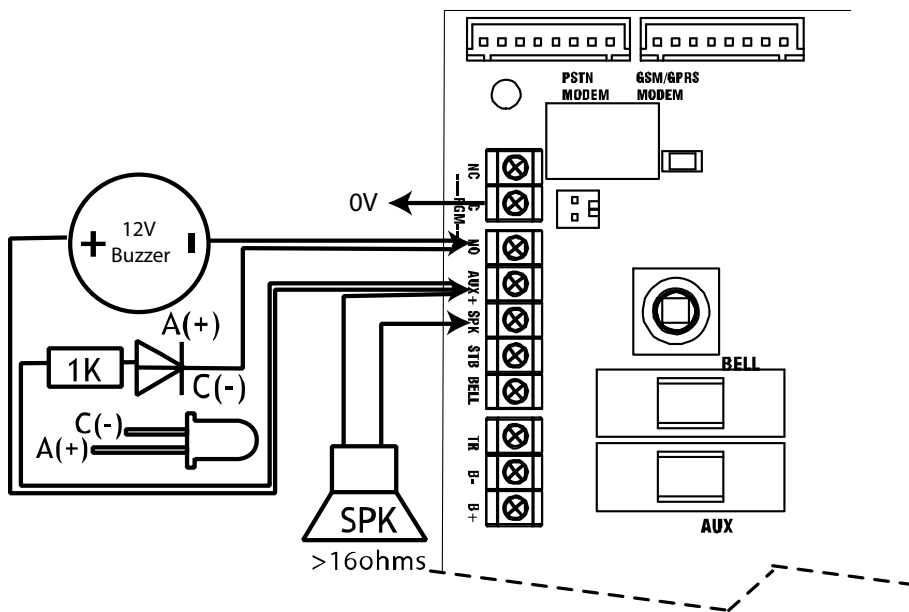
Input Connections



If 'Normally Closed' (double pole) wiring is selected, the diagnostics on the keypad will show 1K Alarm and 1K Tamper.

| Input resistance | 1k / 1k DEOL Range | 4k7 / 2k2 DEOL Range | 4k7 / 4k7 DEOL Range |
|------------------|--------------------|----------------------|----------------------|
| Normal | 0k5 to 1k4 | 1k4 to 2k9 | 3k7 to 8k3 |
| Burglary alarm | 1k5 to 5k9 | 4k2 to 7k8 | 8k4 to 10k2 |

Output (PGM) Connections



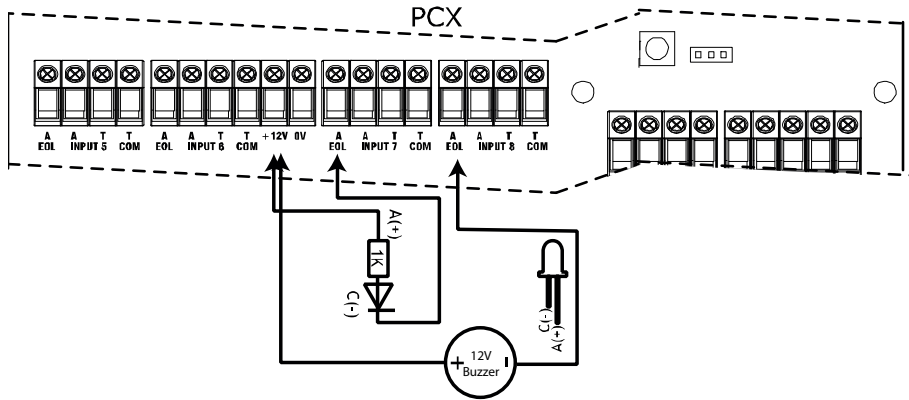
Normal state: 12 V

Active state: 0 V

Current: 100 mA

XPGM Connections

If Inputs 7 and 8 are programmed as 'unused', these inputs can be used as 2 further outputs (known as XPGM1 and XPGM2).



Normal state: Floating

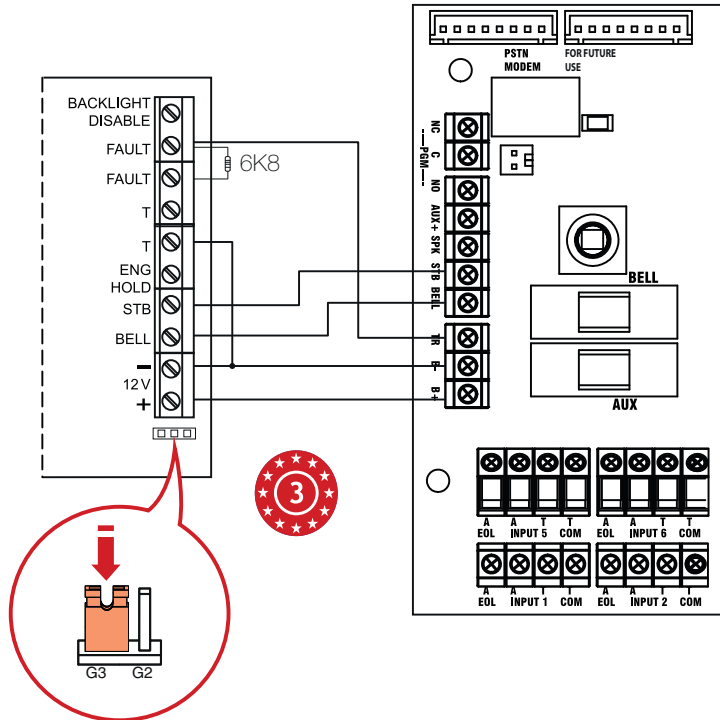
Active state: 0 V

Current: 50 mA switched to 0 V

External Sounder Connections

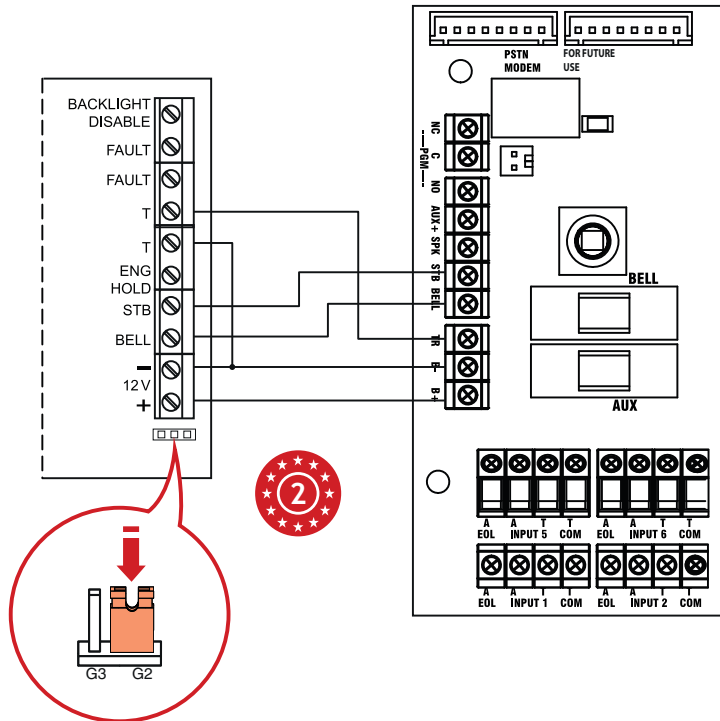
Grade 3 External Sounder Wiring

Pyronix Grade 3 External Sounders: Deltabell Plus, Deltabell X, Invincibell Plus, Invincibell X.



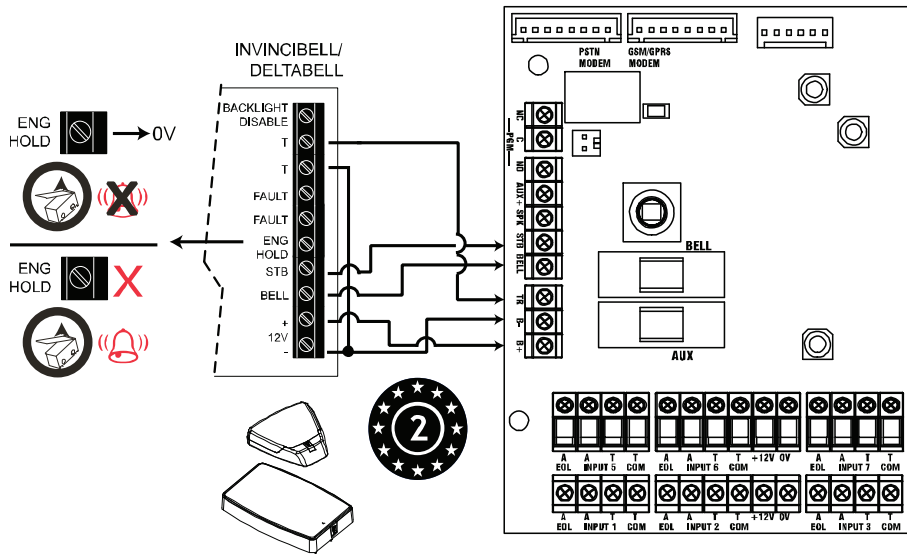
Grade 2 External Sounder Wiring with a Grade 3 Bell

Pyronix Grade 3 External Sounders: Deltabell Plus, Deltabell X, Invincibell Plus, Invincibell X.



Grade 2 External Sounder Wiring

Pyronix Grade 2 External Sounders: Deltabell E, Invincibell E.



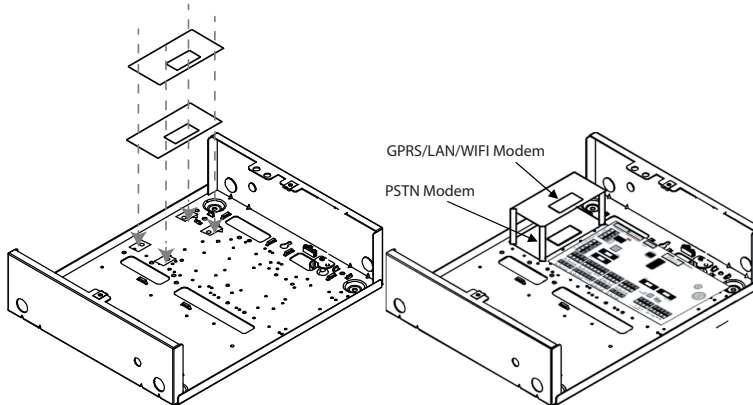
Modems

You can connect the following modems to the PCX:

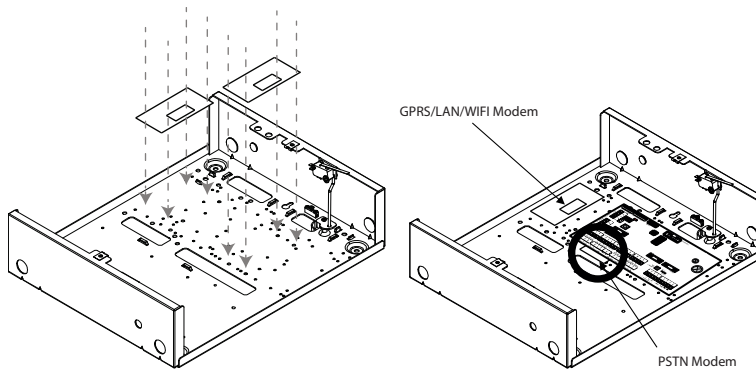
- DIGI-1200
- DIGI-GPRS
- DIGI-LAN
- DIGI-WIFI/XA

Connecting Modems

1. Insert the modems into the PCX.
 - a. If you have the PCX S, connect the modems as shown below. The PSTN modem should be located at the bottom (closest to the base). The GPRS, LAN and Wi-Fi modems should be located at the top.



- b. If you have the PCX L, connect the modems as shown below. The PSTN modem should be located underneath the PCX PCB. The GPRS, LAN and Wi-Fi modems should be located to the left of the PCX PCB.



2. Connect the modems to the control panel.

You can only connect the PSTN modem to the left modem port on the panel's PCB.

 - For more information, see the user documentation for the modem

PSTN Modem (DIGI-1200)

The PSTN modem card is used to enable the PCX to communicate either via contact ID or SIA. Before making these connections, all power must be disconnected from the system.

Notice *The telecom ground terminal (TE) should always be connected to earth in order to maximise the effectiveness of the transient voltage protection on the unit.*

Notice *Turn off the mains power before disconnecting the PSTN modem.*

A and B terminals: Telephone line output for connection to analogue PSTN telephone line.

A-1 and B-1 terminals: Telephone line output for connection to other telecom equipment.






GPRS Modem (DIGI-GPRS)

The GPRS modem card (DIGI-GPRS) fits inside the PCX. Besides communications with the PyronixCloud and HomeControl+ App, it has the following operations:

- Send Alarms to the ARC: With the DIGI-GPRS it is possible to send alarm events the monitoring station via Contact ID IP, SMS Contact ID and SIA IP protocols.
- Send SMS Alarms to the user: With DIGI-GPRS it is possible to send SMS alarm messages to the user.
- Program the panel remotely via the PyronixCloud.
- Line Fault Detection: This is programmable in the **PROGRAM TIMERS?** menu. It is timed in minutes and is the **Line Fault Delay** option.

The supplied antenna will need to be connected to the DIGI-GPRS and placed in a suitable area where the signal strength at its maximum. Do not stick the self-adhesive antenna onto the metal enclosure of the PCX.

Table 11 - GPRS status LEDs

| | | |
|---|-----------------|----------------------------|
|  | Signal Strength | OFF = No signal strength |
|  | Signal Strength | ON = Signal strength 50% |
|  | Signal Strength | ON = Signal strength full |
|  | Green pulsing | Communicating with network |
|  | Orange on | When making a call |

Notice *Remove the power supply of the DIGI-GPRS modem from panel when installing or changing the SIM card. Check the SIM card credit regularly.*

LAN Modem (DIGI-LAN)

The DIGI-LAN fits inside the PCX. It allows communications with the PyronixCloud and HomeControl+ App via a standard Ethernet internet connection cable and also has the following features:

- Send Alarms to the ARC: With the DIGI-LAN it is possible to send alarm events to the monitoring station via Contact ID IP and SIA IP protocols.
- Program the panel remotely via secure network connection: With the DIGI-LAN it is also possible to program the PCX remotely via a secure internet connection and use of the InSite UDL software.
- Program the panel remotely via the PyronixCloud.
- Status LEDs: The DIGI-LAN features the industry standard Ethernet/LAN cable connection status and activity LEDs.
- Micro SD slot: For future features in development.

Wi-Fi Modem (DIGI-WIFI/XA)

The Wi-Fi modem card (DIGI-WIFI/XA) fits inside the PCX. It allows communications with the PyronixCloud and HomeControl+ App via a Wi-Fi internet connection and also has the following features:

- Send Alarms to the ARC: With the Wi-Fi modem card it is possible to send alarm events to the monitoring station via Contact ID IP and SIA IP protocols.
- Program the panel remotely via secure network connection: With the Wi-Fi modem card it is also possible to program the PCX remotely via a secure internet connection and use of the InSite UDL software.
- Program the panel remotely via the PyronixCloud.

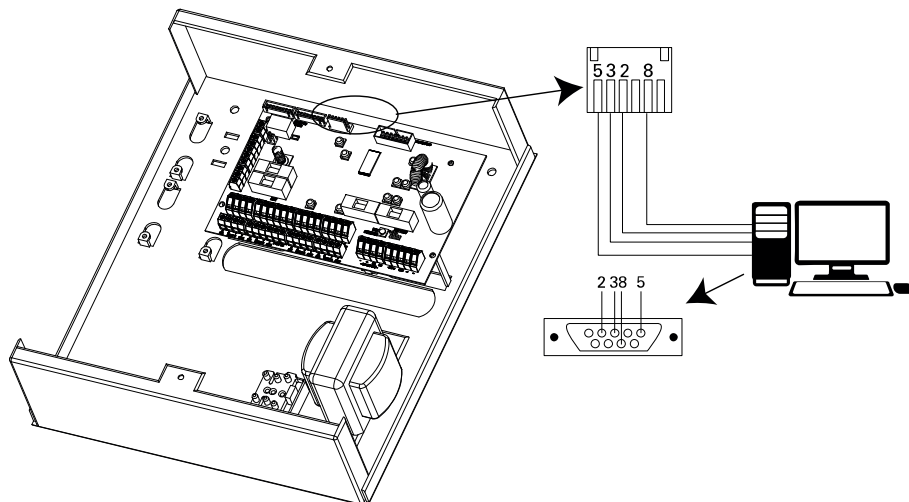
Connecting to the Upload/Download Software

The PCX can be programmed by a keypad or the UDL InSite Software provided free of charge. You can download the UDL InSite Software from www.pyronix.com.

The connection between control panel and UDL software can be done in the following ways:

- Serial connection (RS232)
- PyronixCloud connection (DIGI-GPRS, DIGI-LAN, DIGI-WIFI/XA)

Serial Connection (RS232)



On the panel

1. Enter the Engineer Menu (code **9999**).
2. Scroll the menu (button) until **Options Up/Downloading** is displayed.
3. Choose **RS-232** in the **Download by** option.
4. On the **UDL Password** screen, do not enter anything and press .
5. On the **UDL Priority** screen, we recommend setting this to **High [0]** to prevent events and notifications from disconnecting the UDL connection. Press .

On InSite UDL software from a PC

1. To setup the COM port associated to **Modem**, open the software, click on **Configuration > Modem Settings > RS-232**.
2. Make sure that the serial COM used by UDL is the same set in the PC (**Control Panel > Device manager > Ports**).
3. Make sure that the RS-232 icon in the UDL graphic user interface is green.
4. Click on **Force Dial Customer**.
5. Set the **Dial Mode** field to **RS-232**.
6. Enter the Engineer Code in the **Engineer Code** field.
7. Click on **Dial**.

If connection is successful, the RS-232 icon will become blue.

PyronixCloud Connection

Make sure that the panel is connected to an internet connection, either by LAN, Wi-Fi, or GPRS using a data-enabled SIM card.

On the panel

1. Enter the Engineer Menu (code **9999**).
2. Scroll the menu () button) until on **Options Up/Downloading**. Press .
3. Choose **Cloud** (option **6**) in the **Download by** options. Press .
4. Make a note of your System ID (to enter in the InSite Software later). Press .
5. Select the security type. For initial connections we recommend **[0]** (Standard). Press .
6. Create or enter a system password and take note of it. Press .
7. On the **Poll Server?** screen, select **Yes [1]**. Press .
8. On the **UDL Password** screen, do not enter anything and press .
9. On the **UDL Priority** screen, we recommend setting this to **High [0]** to prevent events and notifications from disconnecting the UDL connection. Press .

On InSite UDL software from a PC

1. Click on **Force Dial Customer**.
2. Click on the **Dial Mode** drop-down list and select **Cloud**.
3. Enter the **System ID** of your Panel (See **Options Up/Downloading** in the Engineer Menu on panel) into the field titled **Serial Number**.
4. Enter the **System password** (as entered in **Options Up/Downloading** on the panel into the field titled **System password**.
5. Leave the UDL security level at **Normal** for initial connection test in **System UDL Security Level** field.
6. Enter the **Engineer Code** as used on the panel you are trying to connect.
7. In the **Enter Customer In Database As** field, simply give the panel you are connecting to an appropriate name.
8. Click **Dial**. If the connection is successful, the Cloud Icon will become blue, a dialogue box will appear asking if you would like to create a customer – click **Yes** to continue.
9. The panel is now successfully connected to the InSite UDL software.

Configuration

The Engineer Menu

The system is programmed from the Engineer Menu. To enter the Engineer Menu, the panel must be in fully disarmed state. Whilst in Engineer Mode, all tamper alarms (excluding PA and safety devices) will be disabled.

Navigating in the Engineer and User Menus

| | | |
|-------------------------------------|---------------|--|
| <input type="checkbox"/> X | NO | Press to move forward when in Engineer or Master Manger mode. |
| <input type="checkbox"/> B | BACK | Press to move backward when in Engineer or Master Manger mode. |
| <input checked="" type="checkbox"/> | YES | Press to enter in a submenu or option when in Engineer or Master Manger mode. Press to move from one option into another option while in a submenu. |
| <input type="checkbox"/> A | EXIT | Press to quick exit the Engineer Menu from any main menu (written in capital letters). |
| <input type="checkbox"/> C | CANCEL | Press to move back from one programmable option to the previous option. |

Main Menus and Sub Menus

LEARN WIRELESS
DEVICES?

You are in a main menu item if:

- The maintenance LED is flashing slowly
- The menu item will be in upper case letters with a question mark (?).

Learn Inputs?

You are in a sub menu item if:

- The maintenance LED is flashing rapidly
- The menu item will be in lower case letters.

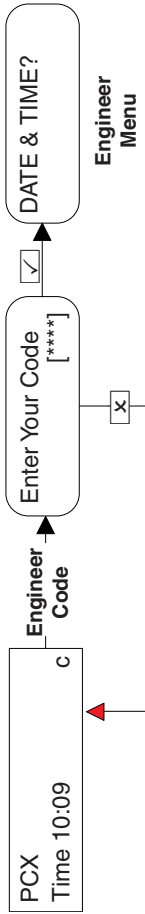
In order to navigate in the menu system, one has to answer the questions in the main and sub menus. For example, if the question is **LEARN WIRELESS DEVICE?**:

- Pressing will bring you in the sub-menu **Learn Inputs?**
- Pressing again will take you to the programmable options of this submenu.
- Pressing X will take you out of the individual option, will move you up from one submenu to the next sub-menu or back to the main menu.

Notice *For your security, the keypad becomes disabled for 120 seconds after 13 incorrect keypresses, or after 3 attempts to present invalid tags. It will subsequently be disabled again after 7 further incorrect key-presses or after another invalid tag is presented. Once a correct code or tag has been registered, the keypad is returned to normal operation. PIN code entry must be completed within 60 seconds or it will count as an invalid code being used.*

Entering the Engineer Menu

To enter the Engineer Menu, enter the Engineer Code. The default Engineer Code is 9999.



Access may be denied if:

1. One or more areas are armed.
2. The Master user has disabled the access of the Engineer Menu from **Allow Engineer Menu** in the Master Manager Mode. If this is the case **Authorisation required** will be shown on the display.

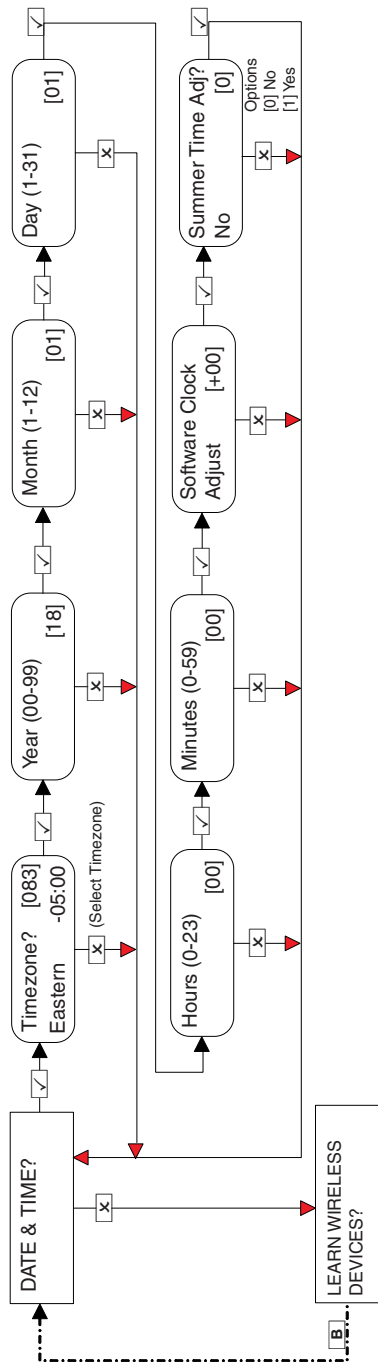
After entering the Engineer Code, the first option that is shown will be: **Date & Time?**. The fault (Δ) LED will flash and a high pitch tone will be generated regularly indicating the Engineer Menu has been accessed.

Accessing the Engineer Menu on any External Wired Keypad

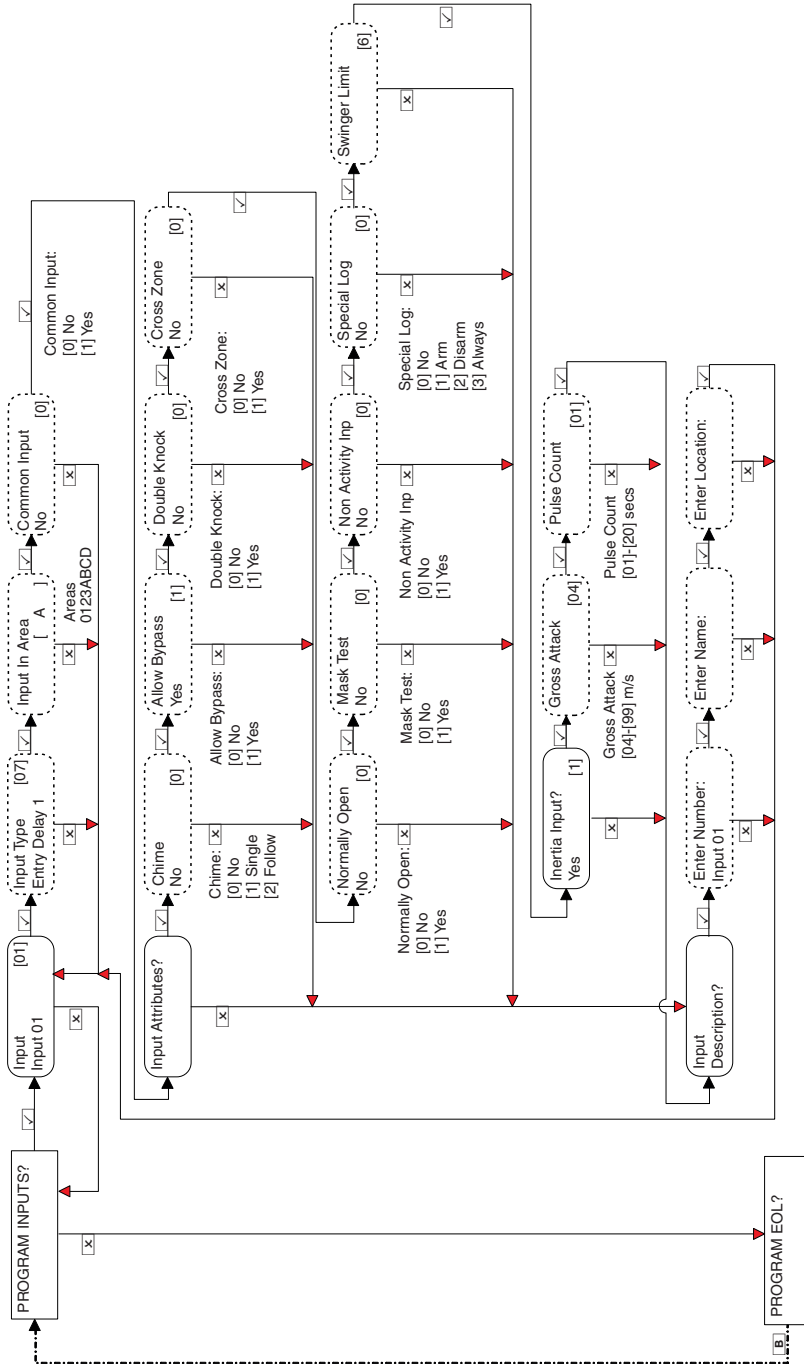
It is possible to access the Engineer Menu on any keypad that is part of the system. If you are in the Engineer Menu in keypad address 0, the other keypads will display **System busy**.

To access the Engineer Menu on a different keypad, press the **[E]** button on the relevant keypad.

Date & Time

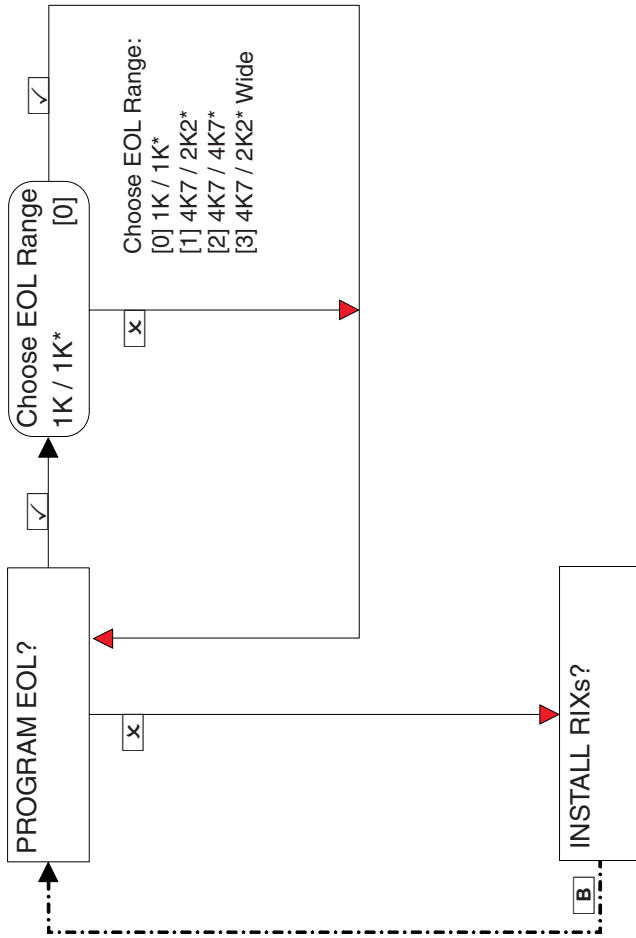


Program Inputs



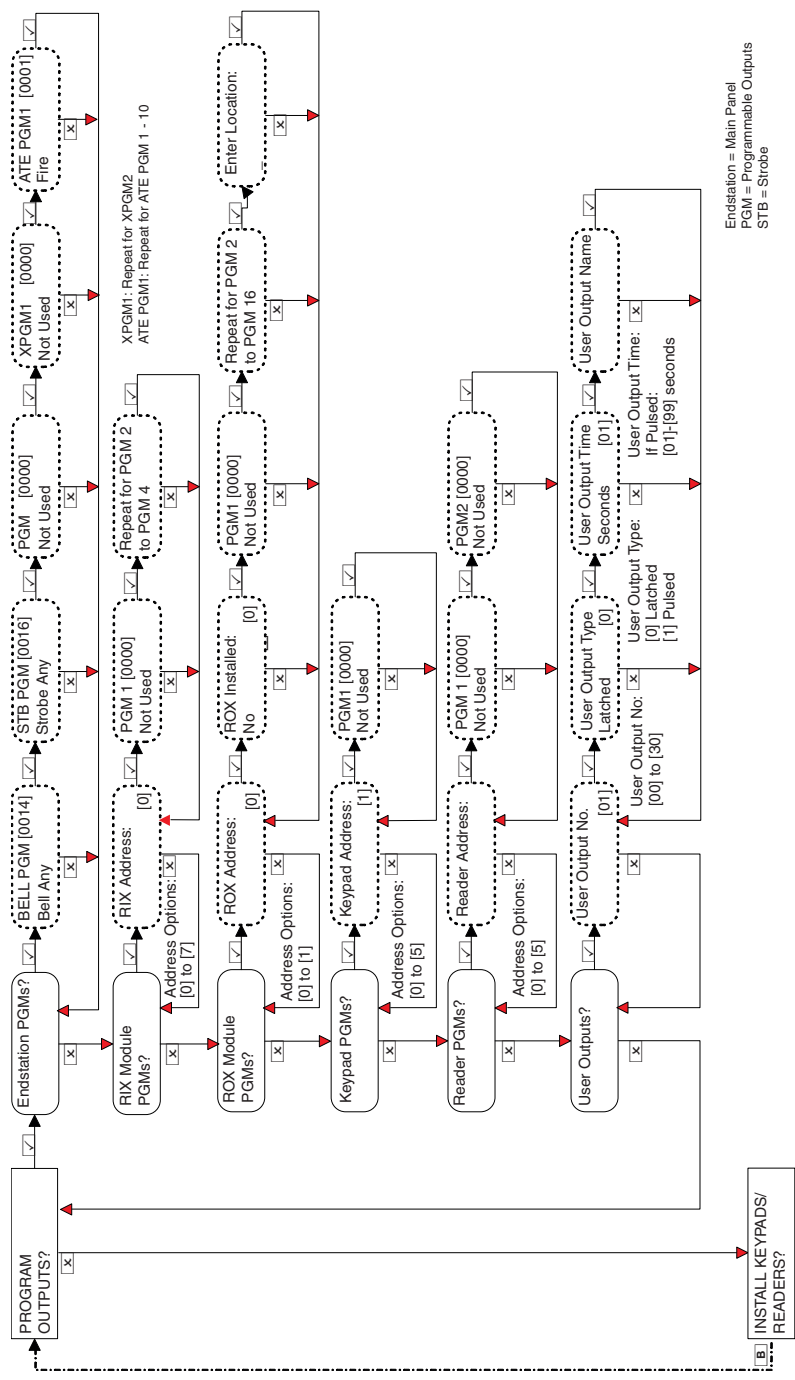
For more information, see "Input Types" on page 81

Program EOL



* Indicates the value of the Single End of Line resistor.

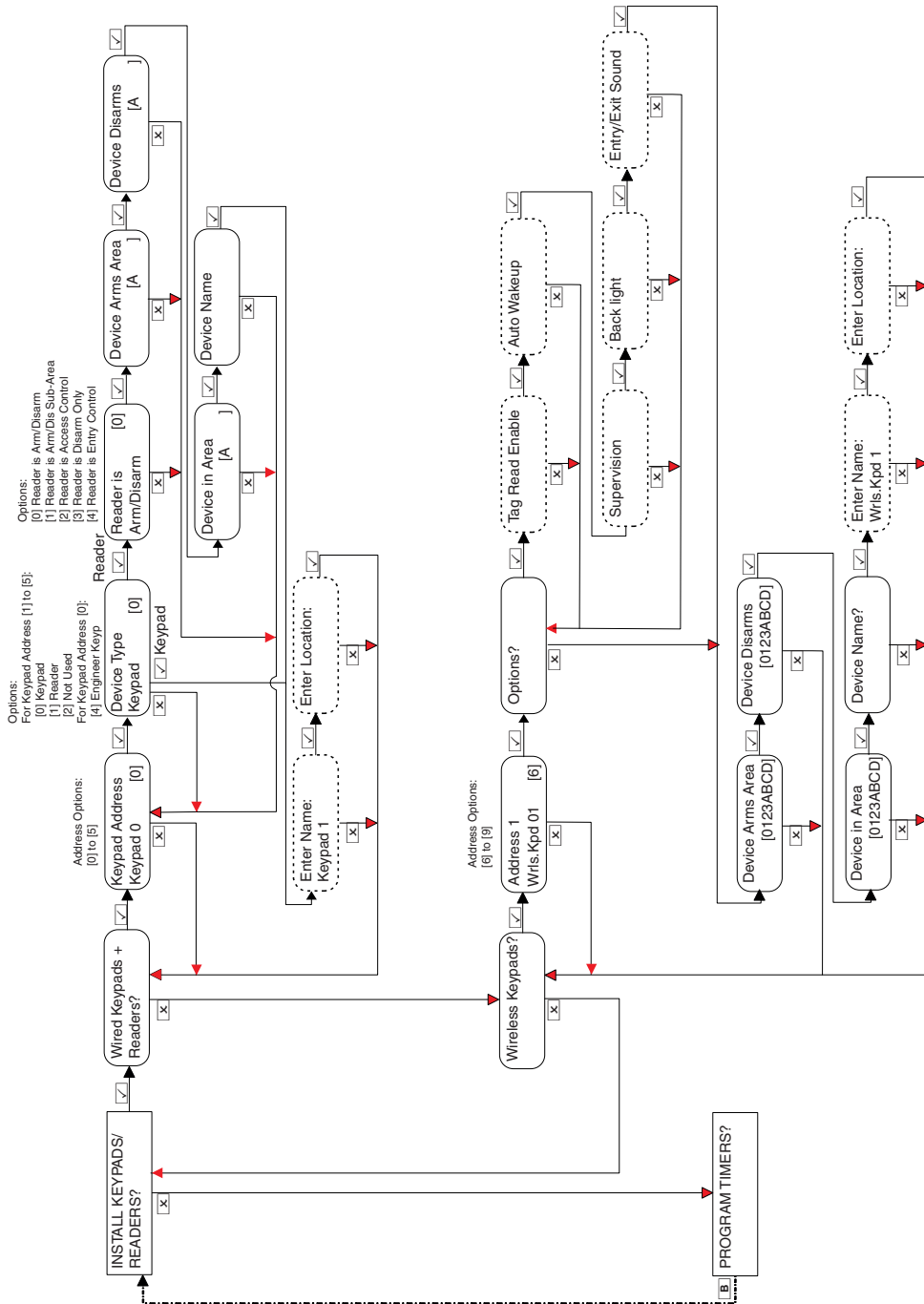
Program Outputs



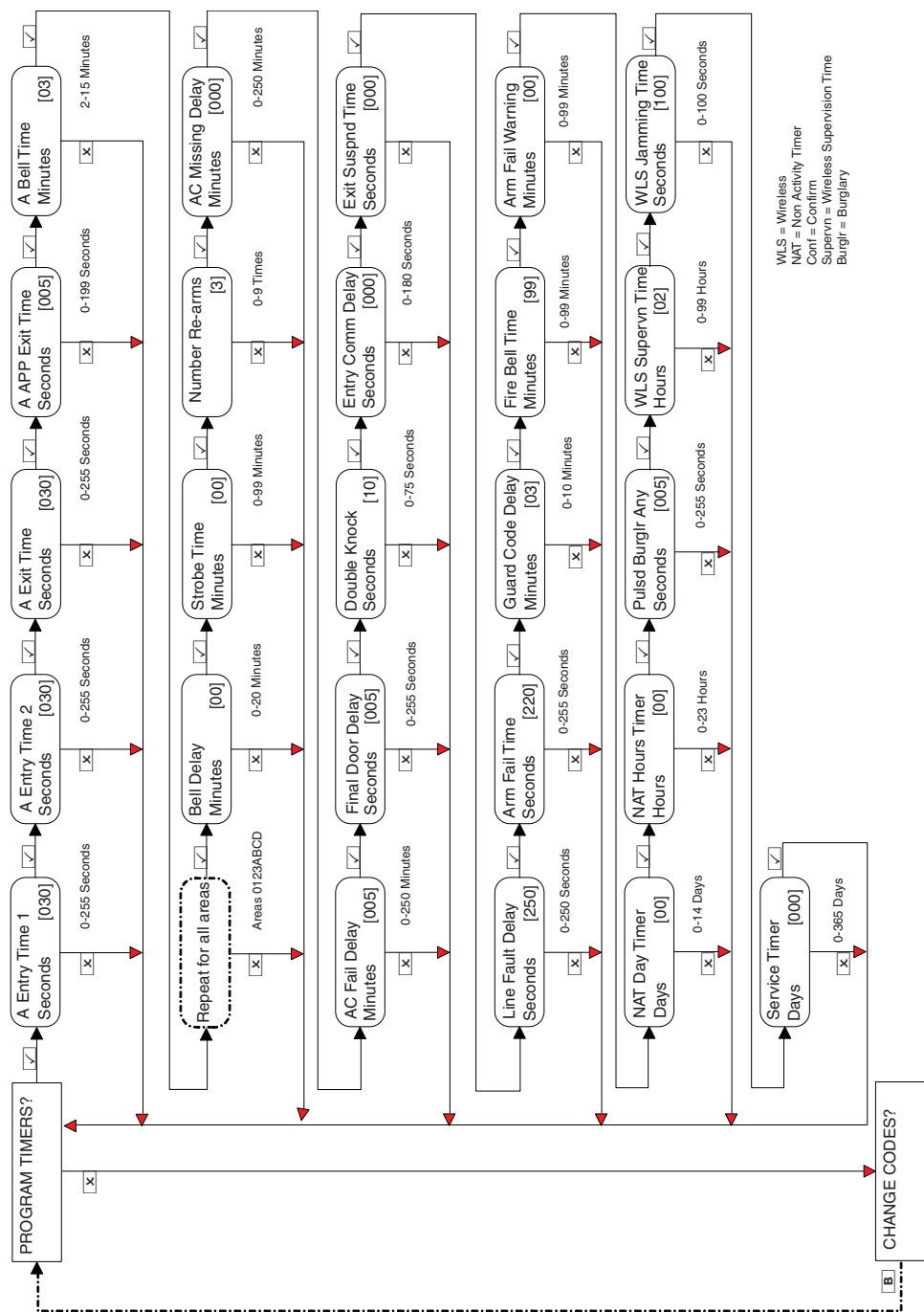
Endstation = Main Panel
 PGM = Programmable Outputs
 STB = Strobe

▲ For more information, see "Output Types" on page 82

Install Keypads/Readers

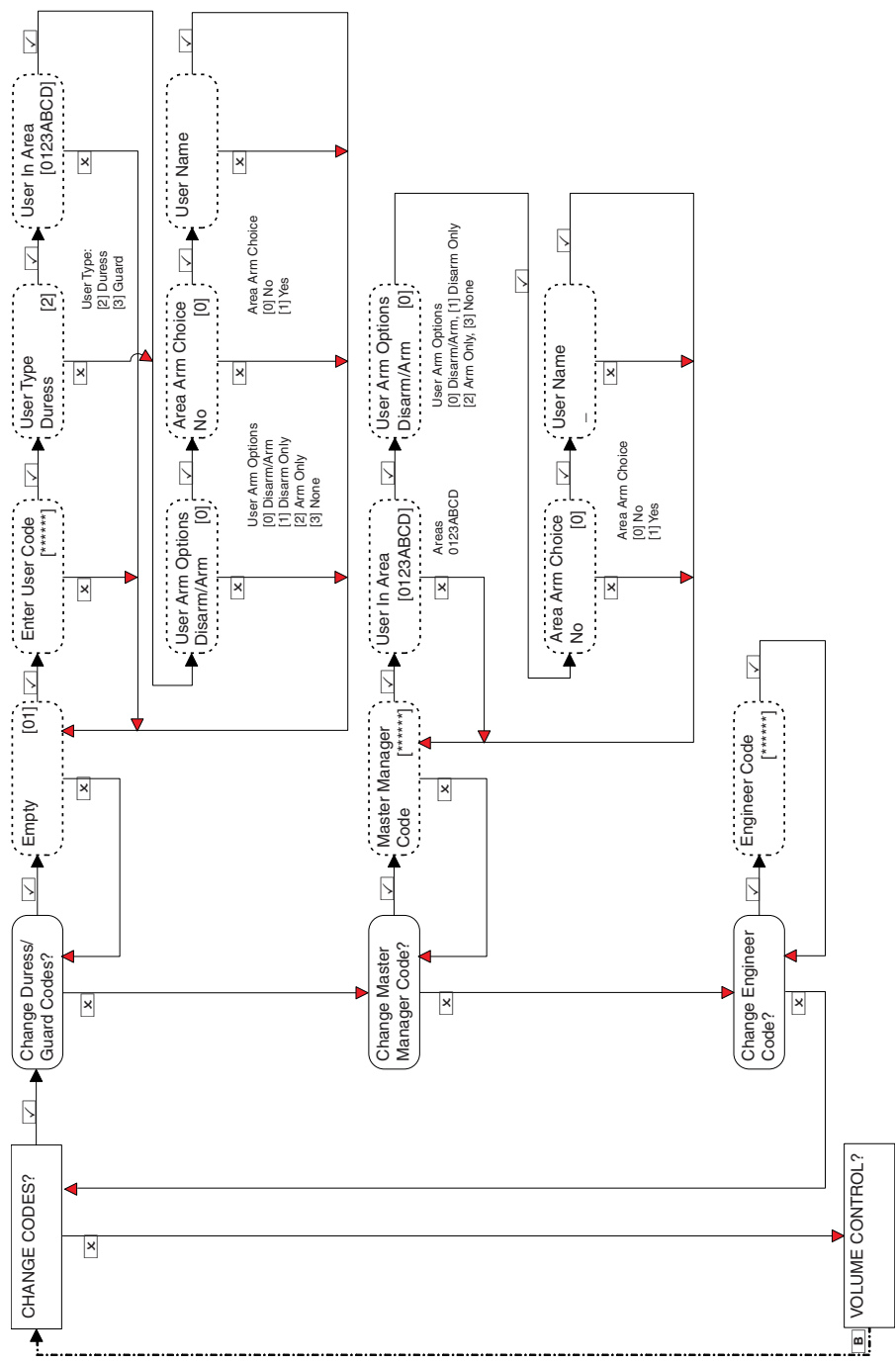


Program Timers

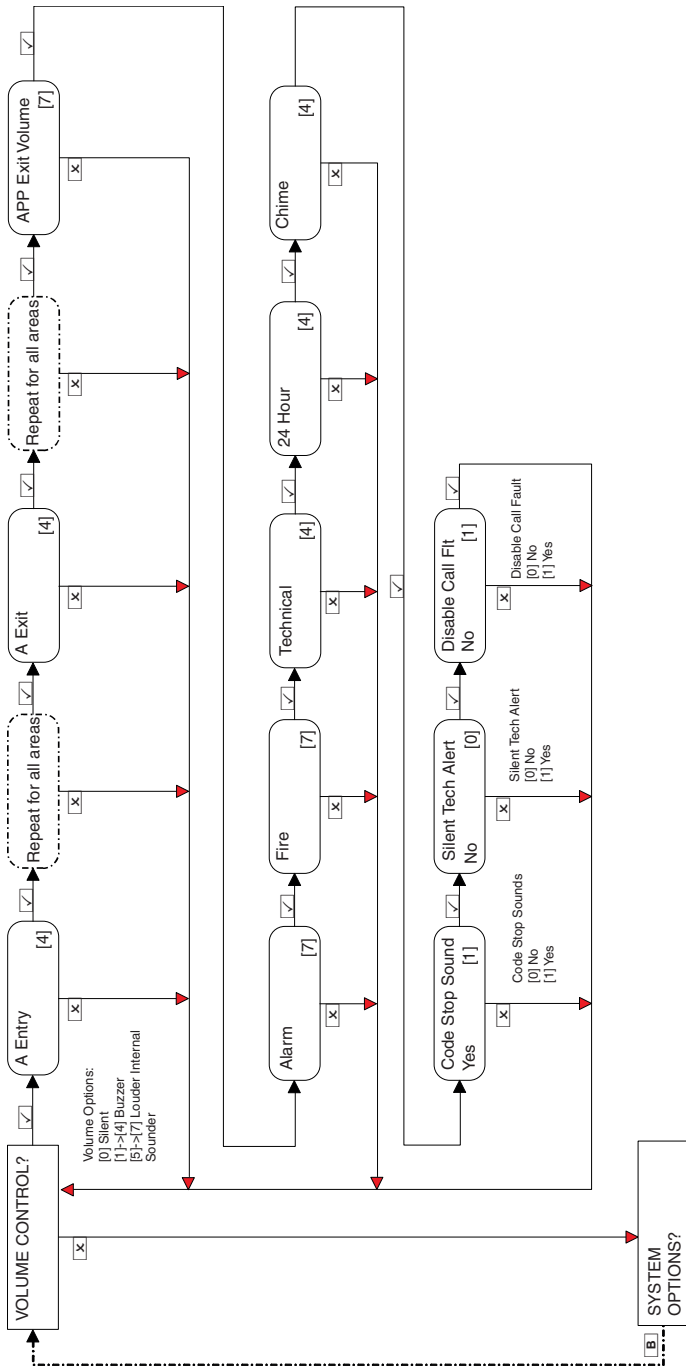


WLS = Wireless
 NAT = Non Activity Timer
 Conf = Confirm
 Supervn = Wireless Supervision Time
 Burglr = Burglary

Change Codes

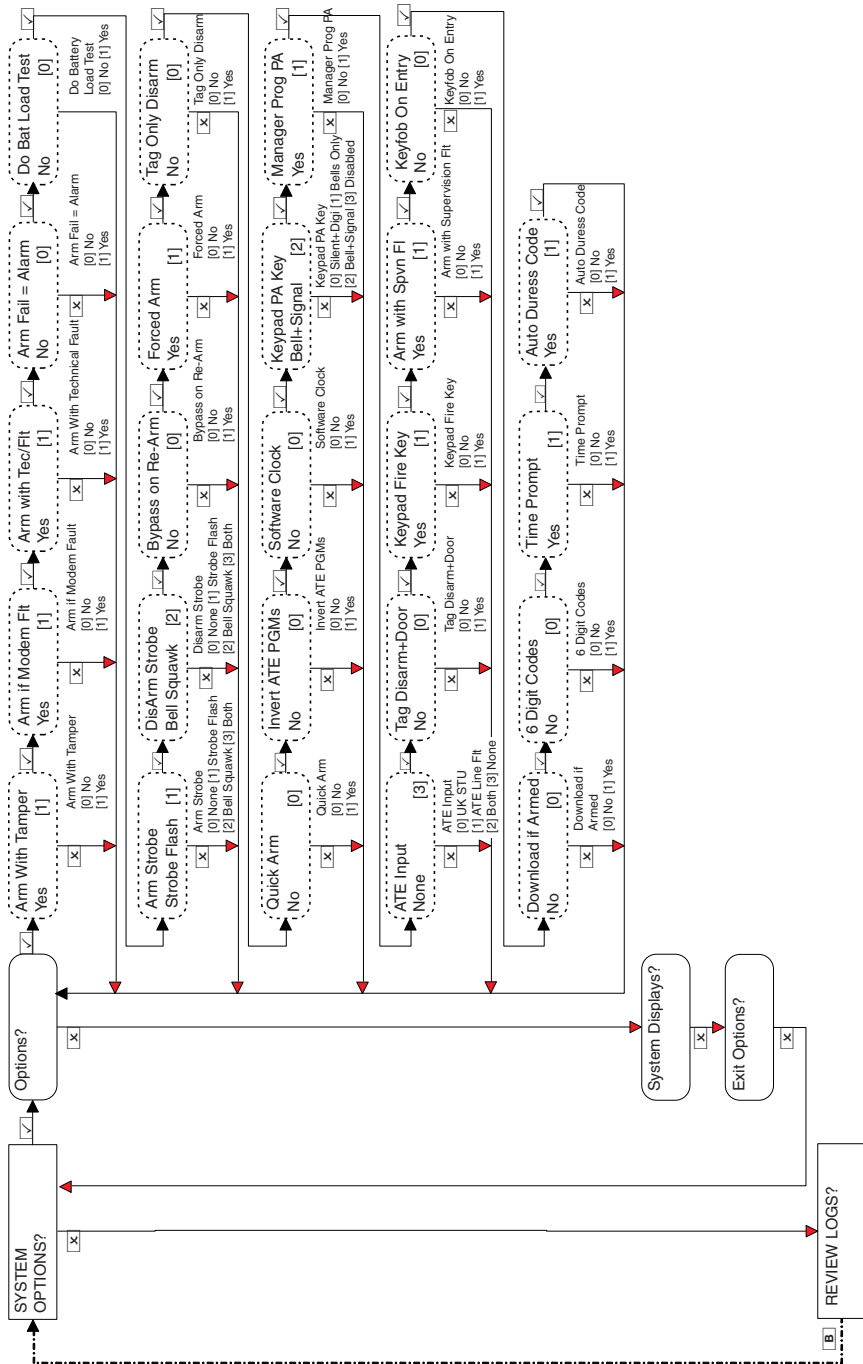


Volume Control

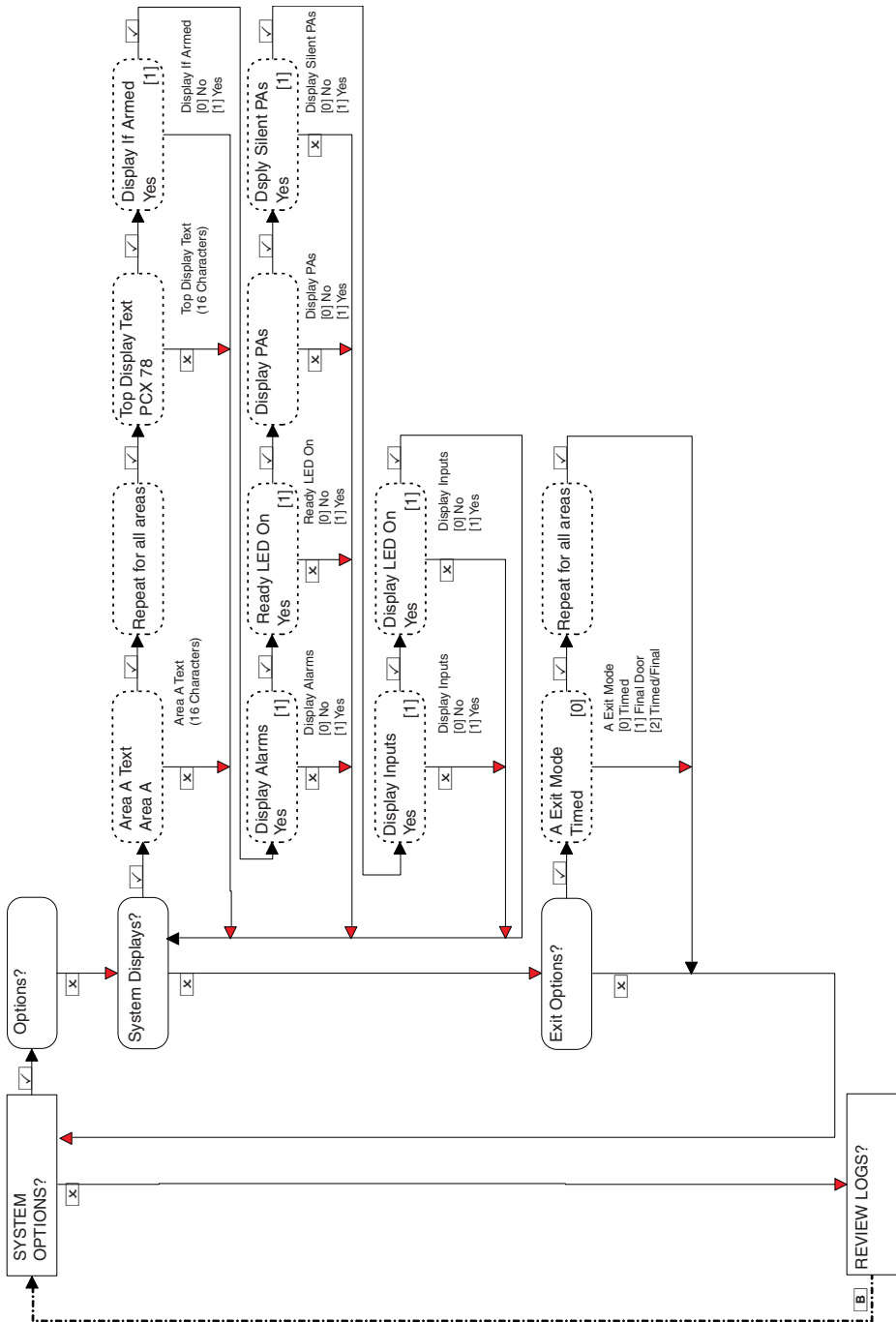


System Options

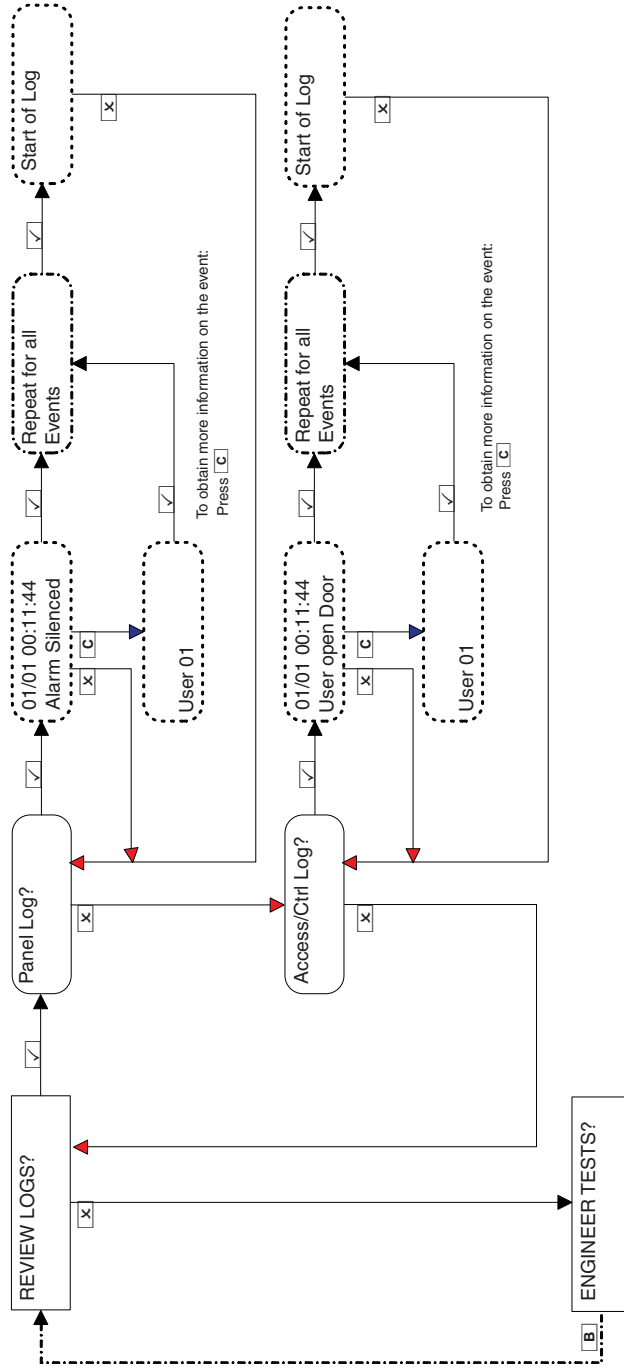
Options



System Displays and Exit Options



Review Logs



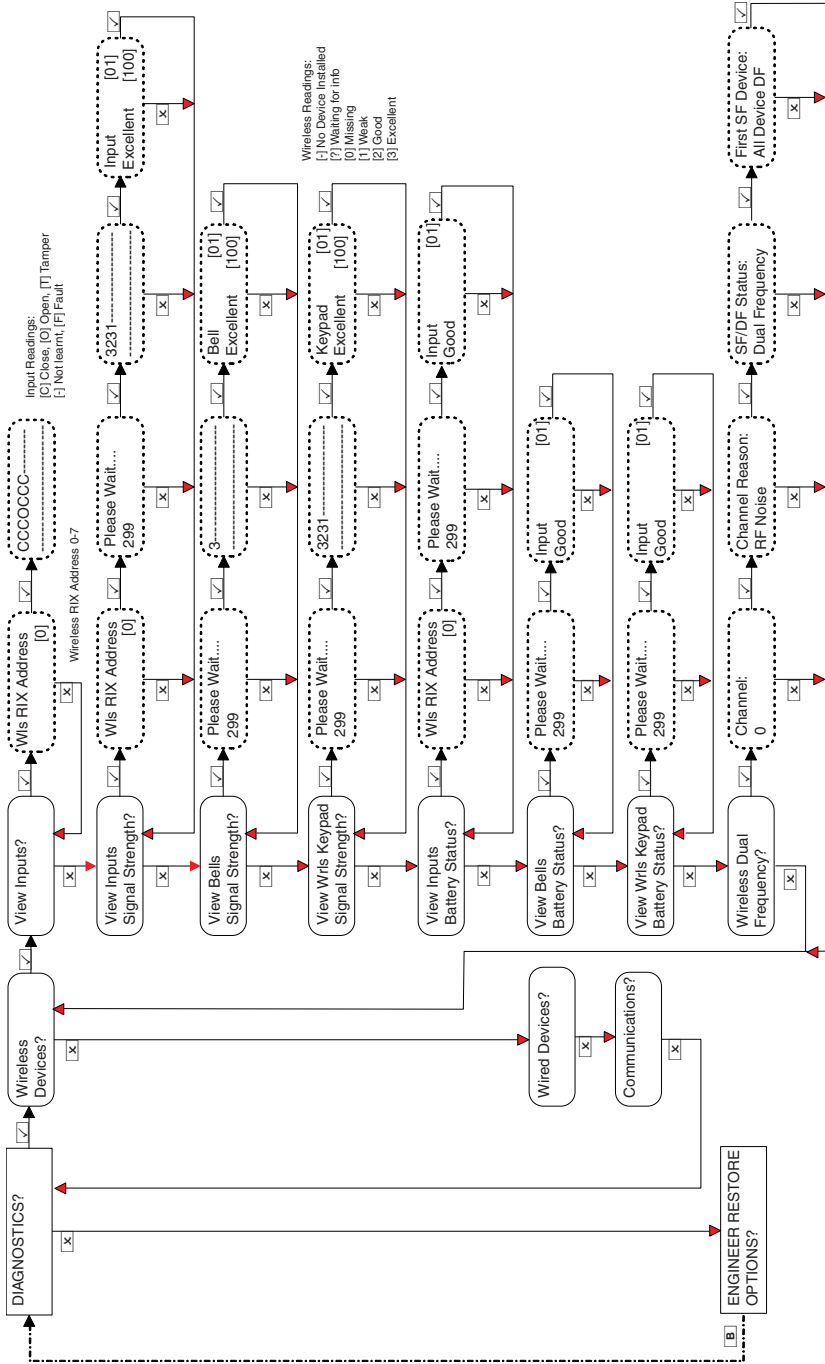
If a device on the PCX is not installed correctly or has been lost from the bus, a device fail will be present. An example of each fault is as follows:

- Failure on the panel = "Control Panel, Battery Fault"
- Keypad address 3 failure = "Device 3, Device Fail Kpd"
- Internal/External Tag Readers address 2 failure = "Device 2, Device Fail Trd"
- Remote Input Expander address 0 = "RIX-00, Device Fail RIX"
- Remote Output Expanders address 0 = "ROX-00, Device Fail ROX"

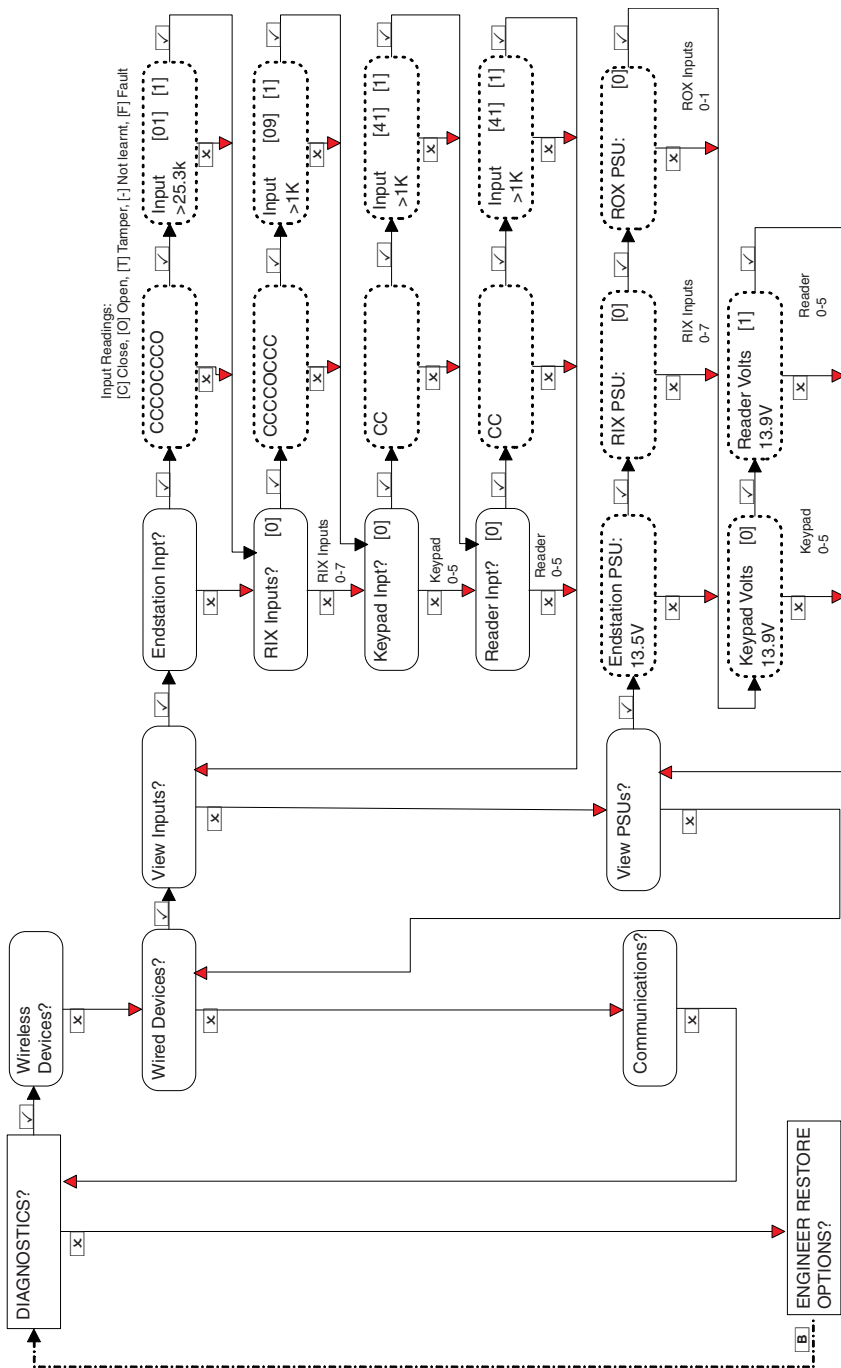
If a name is entered for a device, the log displays the name instead of the address.

Wireless Devices

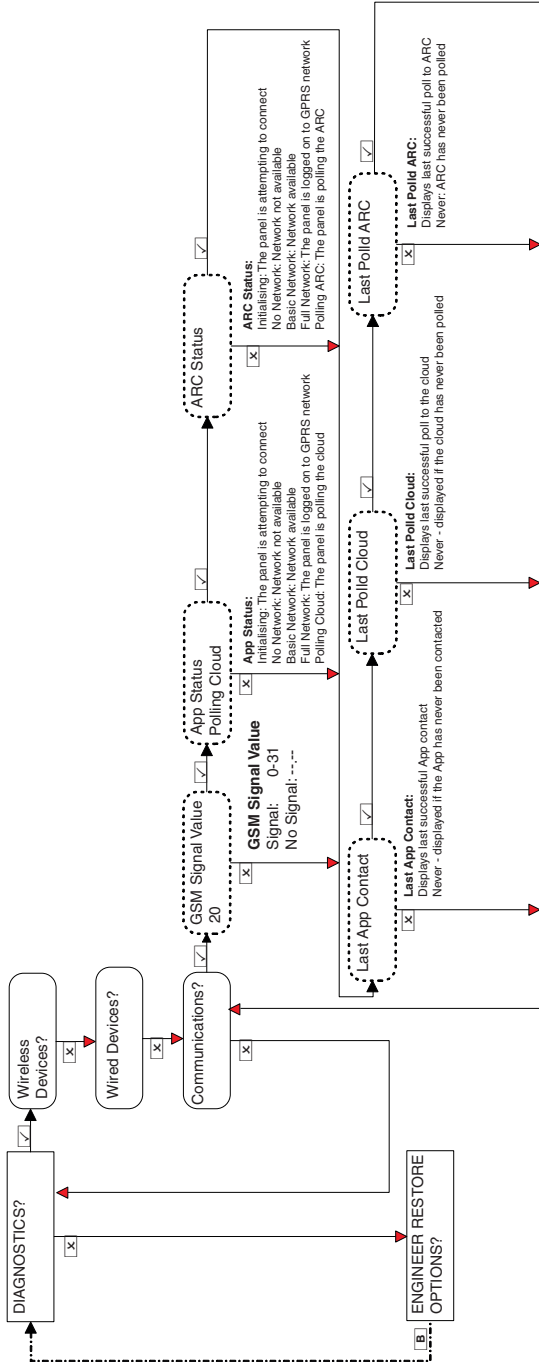
Wireless devices are only available if the PCX-RIX32-WE is installed.



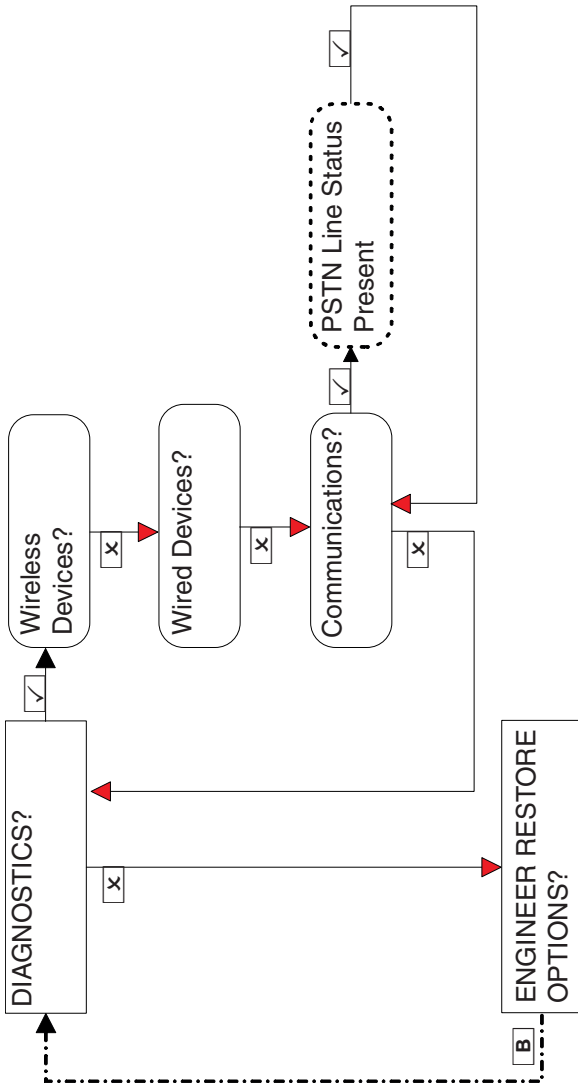
Wired Devices



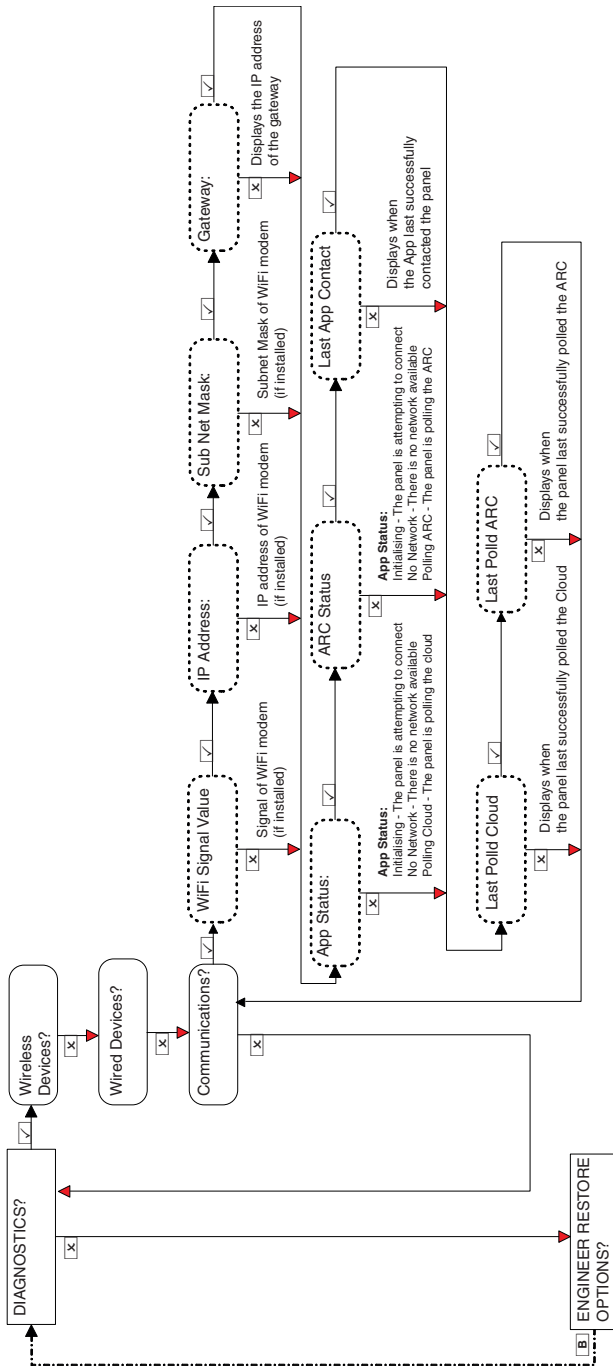
Communications (DIGI-GPRS)



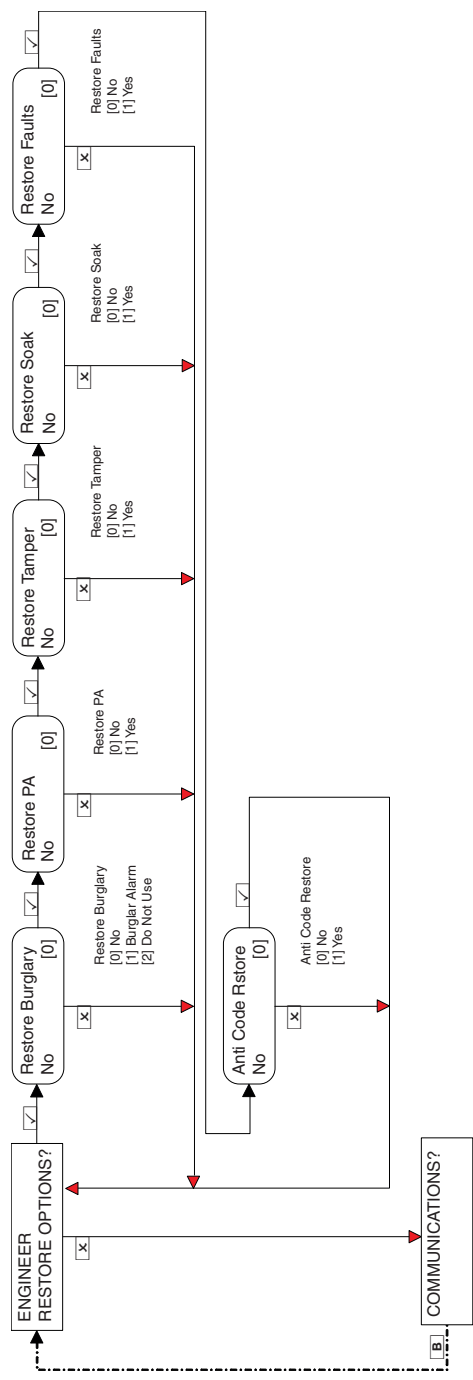
Communications (DIGI-1200)



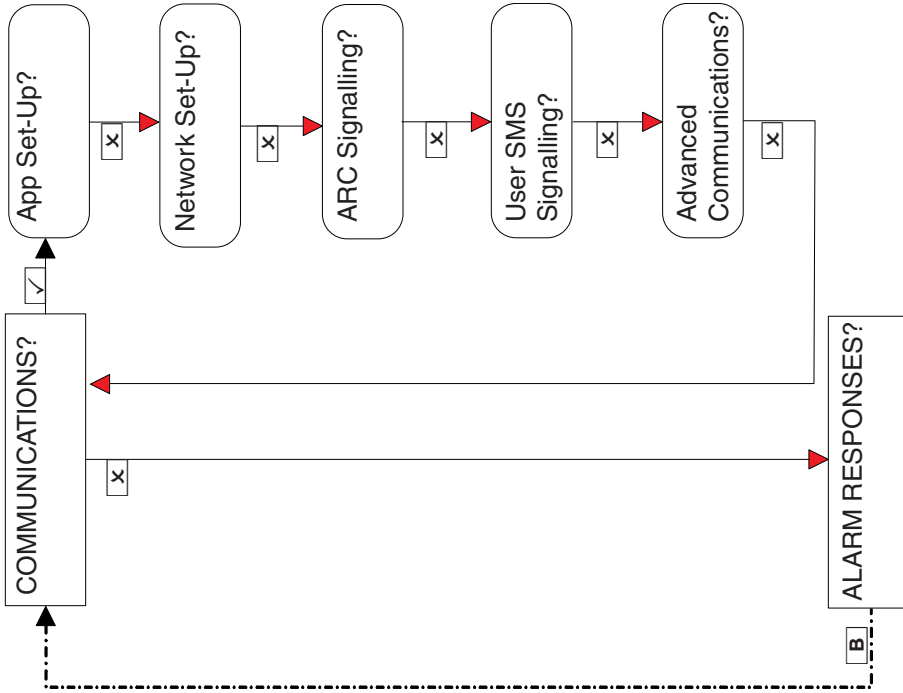
Communications (DIGI-WIFI/XA)



Engineer Restore Options



Communications



App Set-Up

This function enables or disables communication with the PyronixCloud and HomeControl+ app

Network Set-Up

Programs the DIGI-GPRS, DIGI-LAN or DIGI-WIFI/XA on the PCX.

ARC Signalling

Enables the PCX to signal either Contact ID IP or SIA 3 IP, or using the PSTN modem it can signal Contact ID or SIA Levels 1 & 3. All IP details and ARC setup are programmed in this menu.

User SMS Signalling

Enables the PCX to signal via SMS messaging as well as SMS remote control.

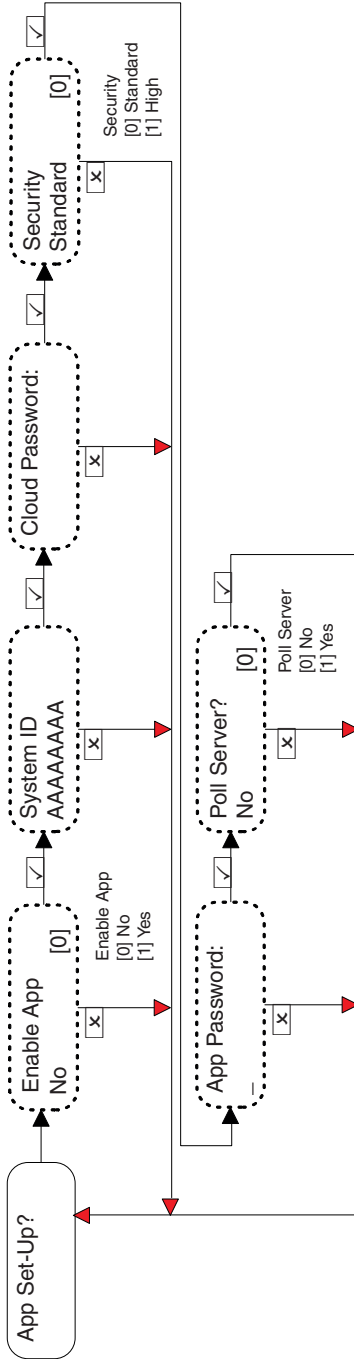
Advanced Communications

Configures advanced settings.

App Set-Up (standard security)

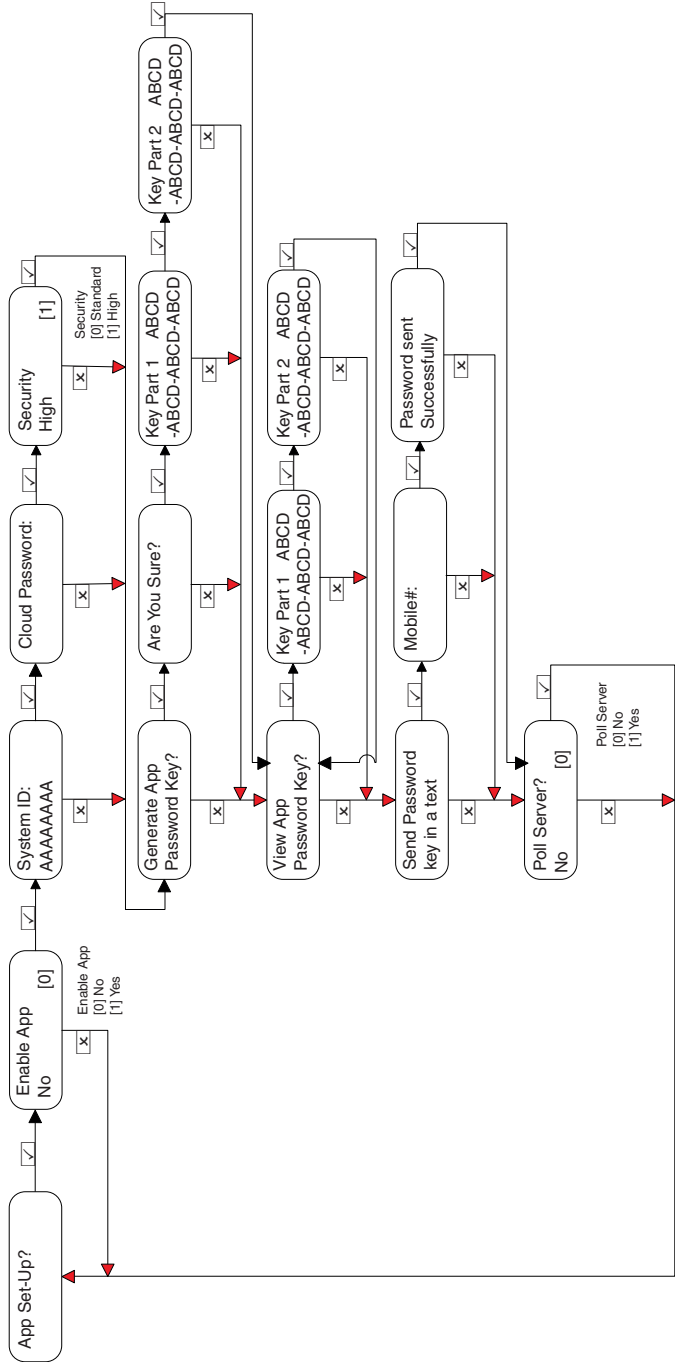
When creating passwords, please ensure that the password uses a variety of upper case, lower case, numbers and symbols to ensure the best security possible.

It is highly recommended to set **Poll Server** to **Yes**.

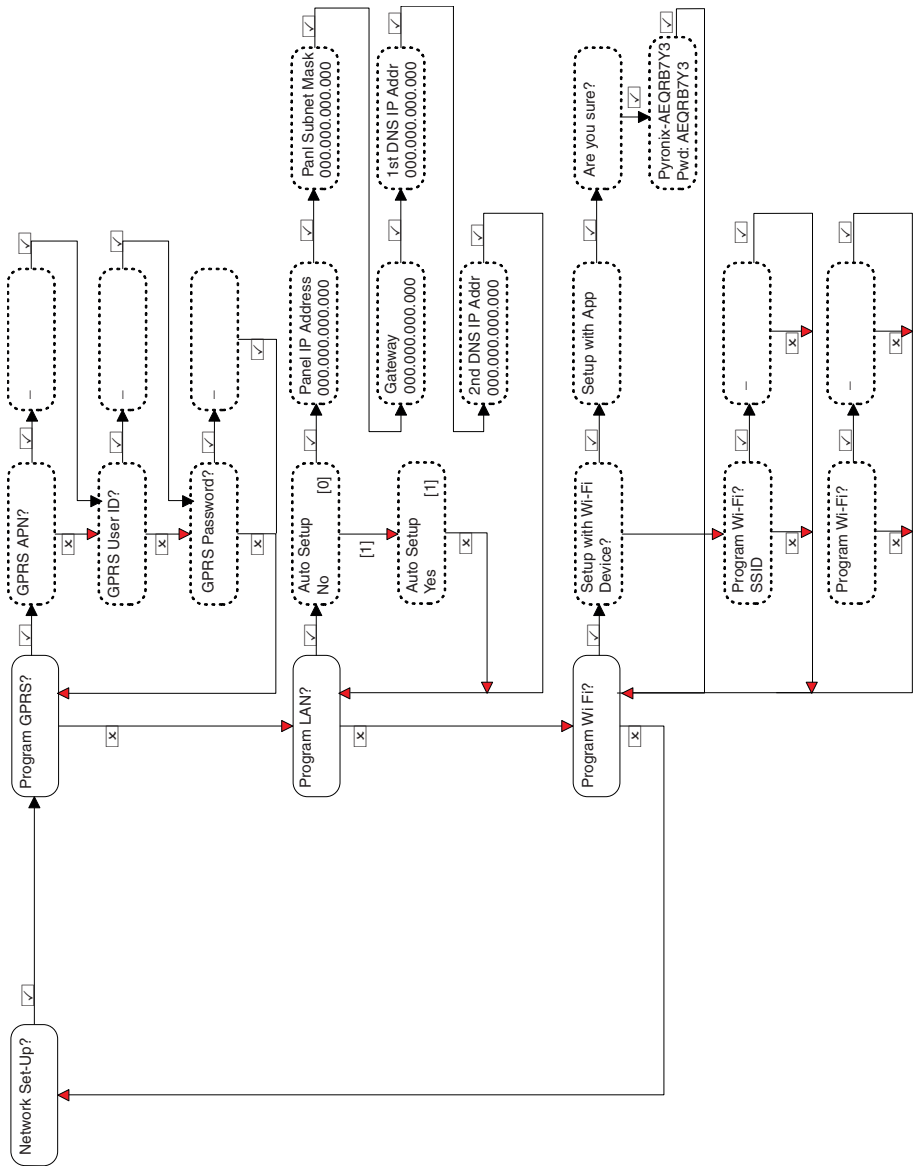


App Set-Up (high security)

Mobile numbers can be entered with or without an international dialling code (e.g. +44). If you need to enter an international dialling code to send the key to a foreign SIM card, use the key to enter the '+' symbol.

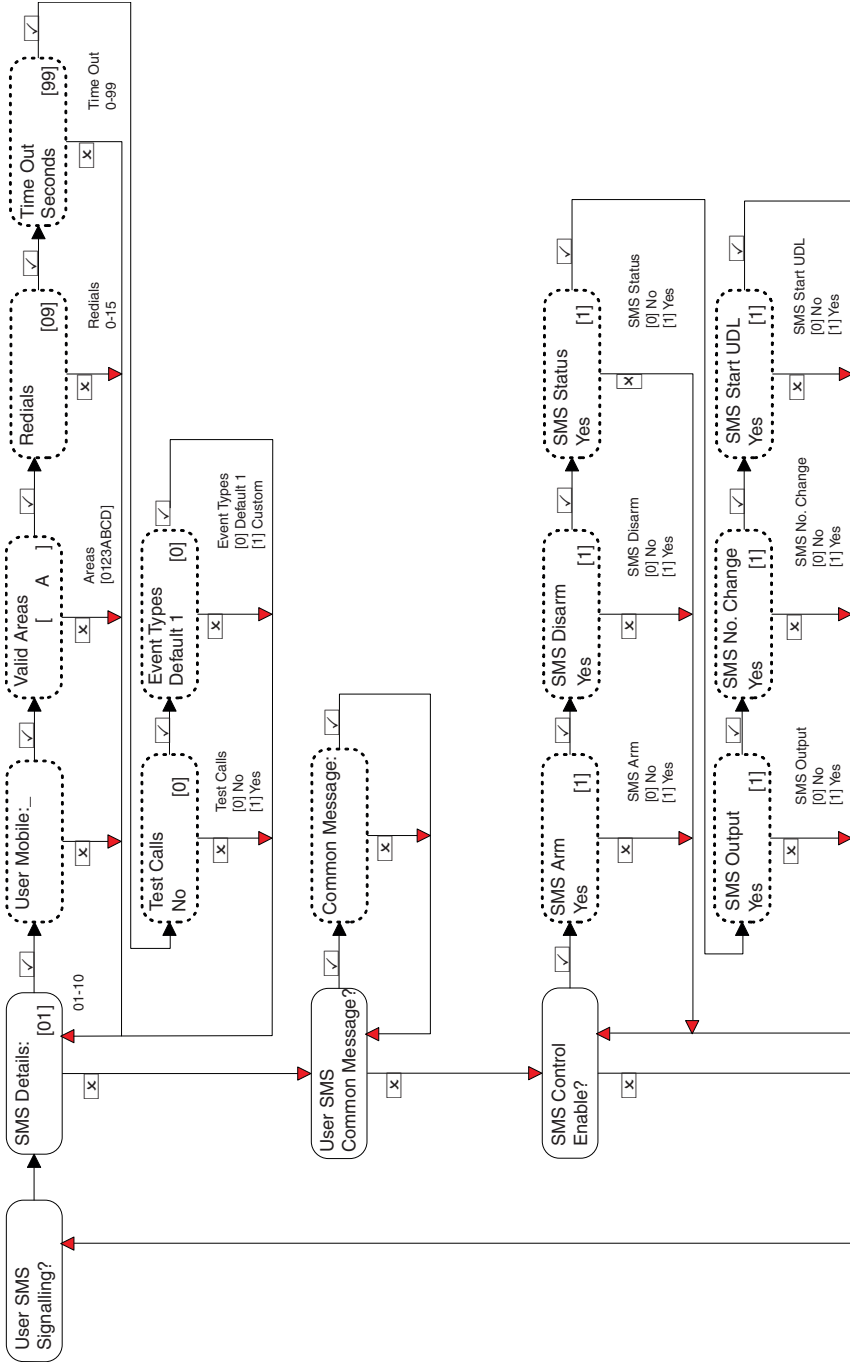


Network Set-Up

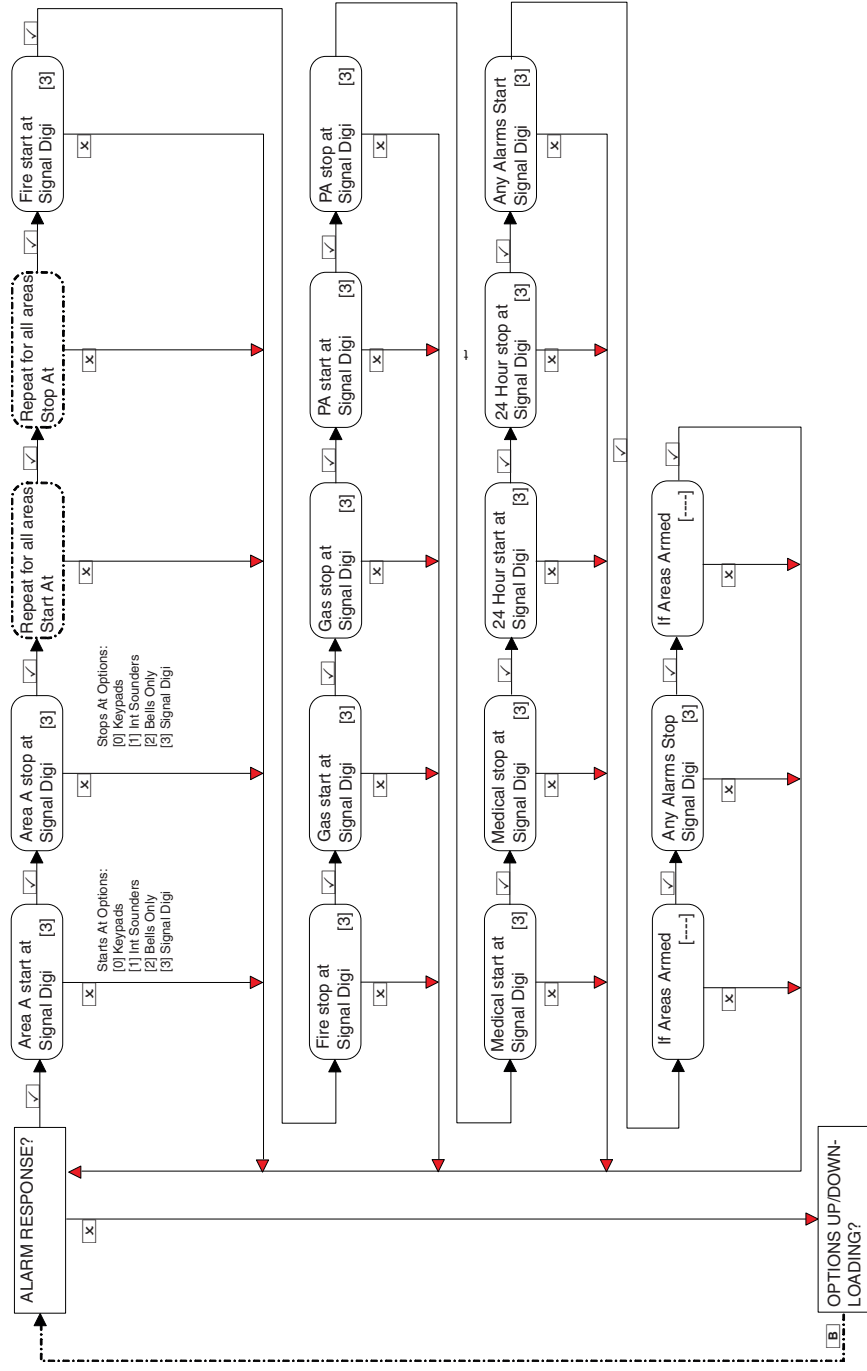


User SMS Signalling

Mobile numbers can be entered with or without an international dialling code (e.g. +44). If you need to enter an international dialling code to send the key to a foreign SIM card, use the **A** key to enter the '+' symbol.

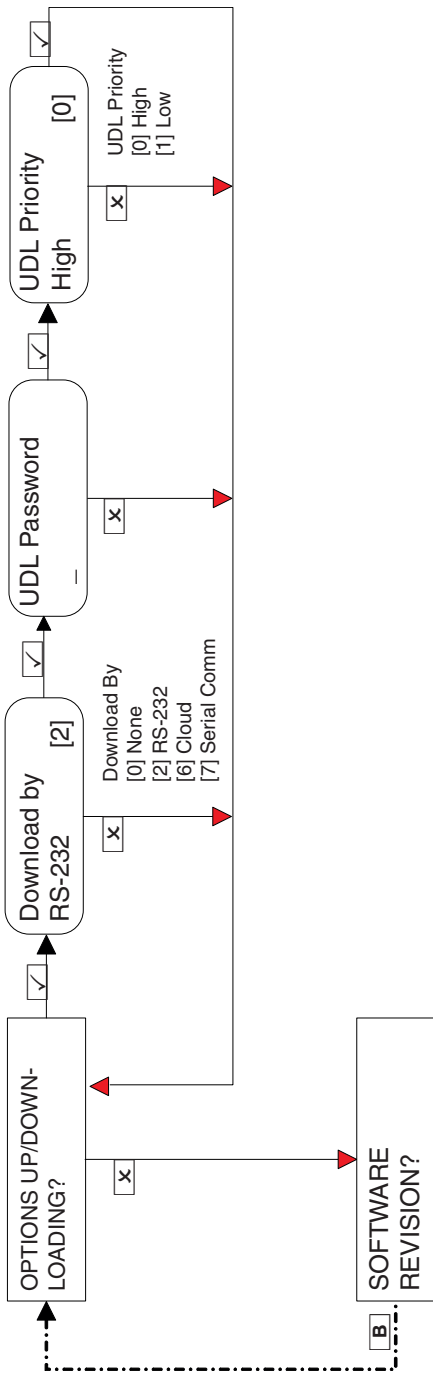


Alarm Responses

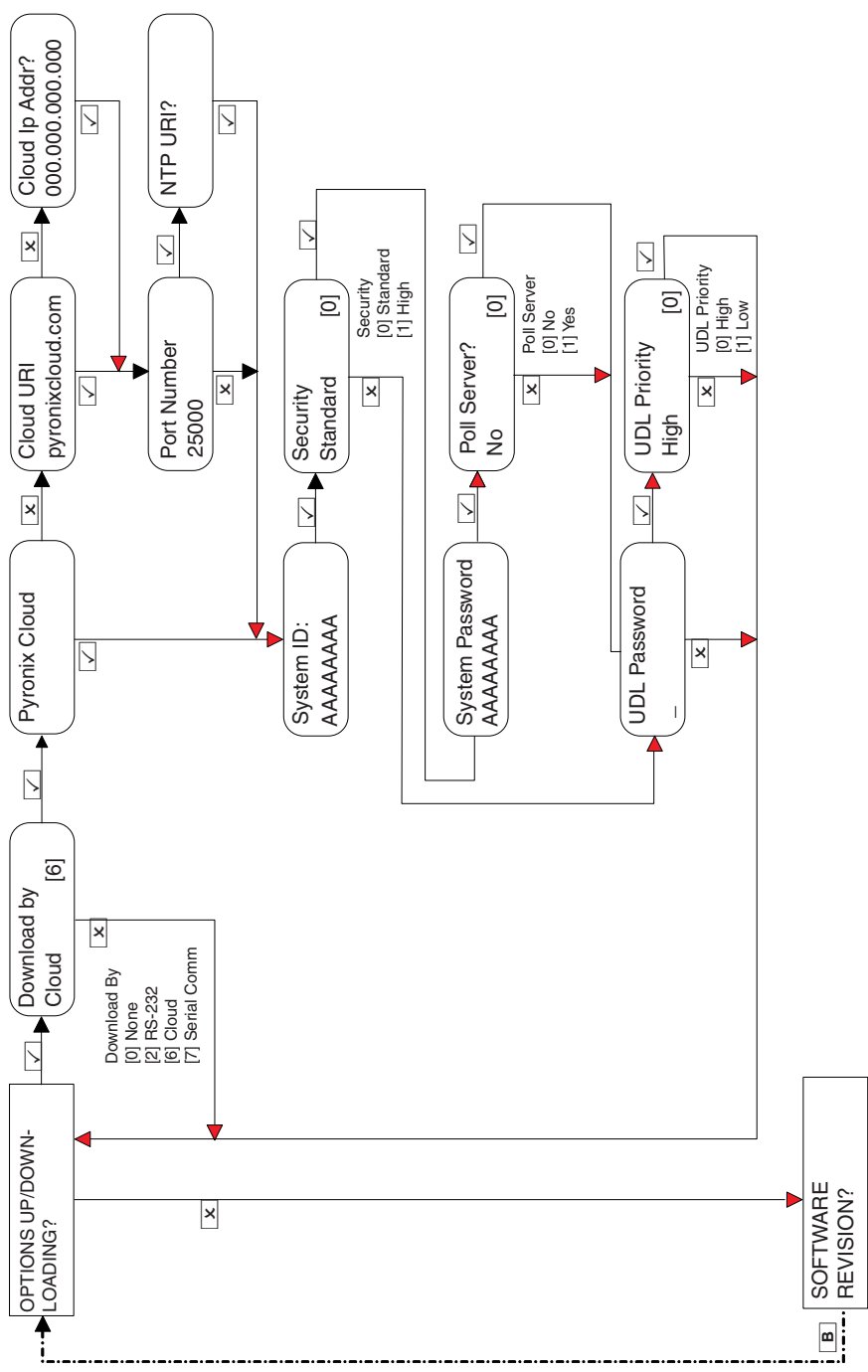


Options Up/Downloading

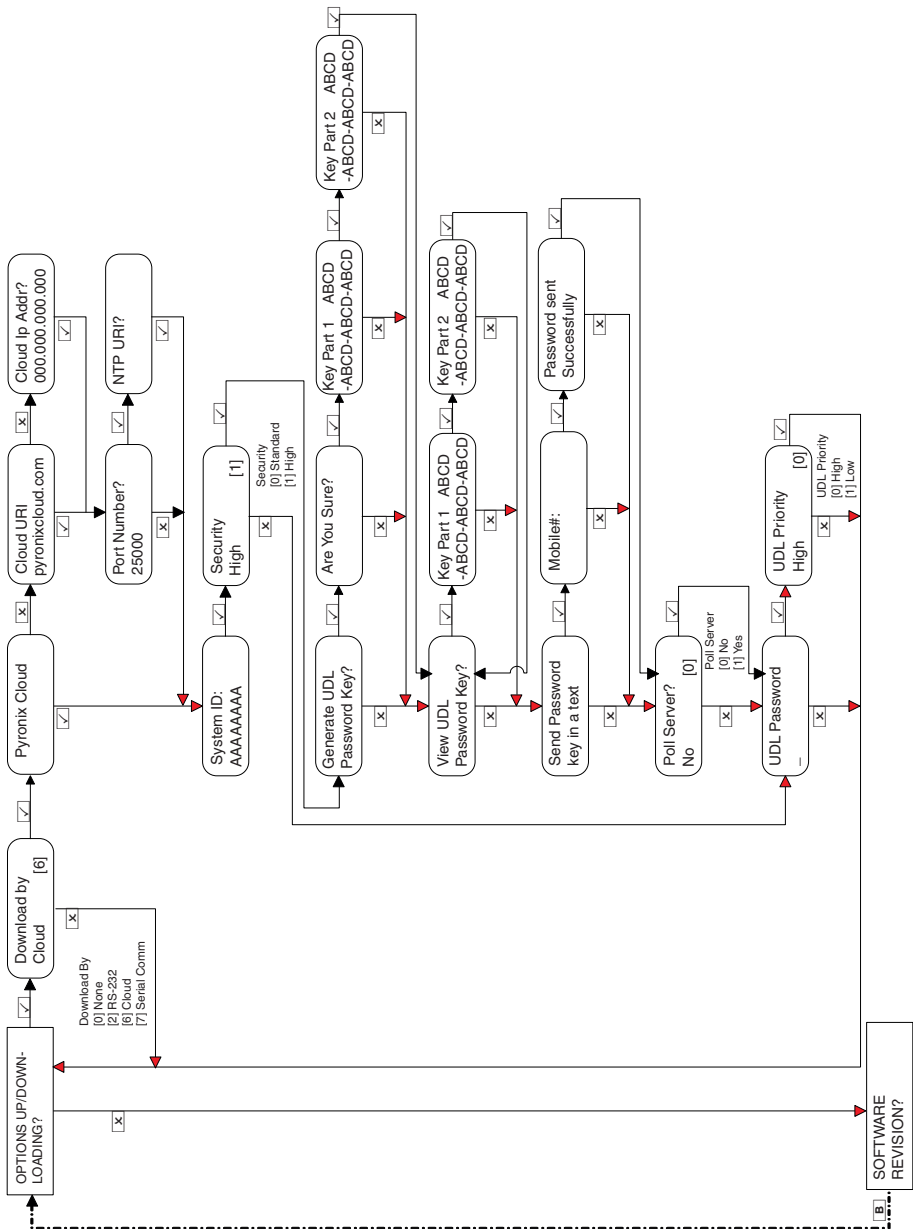
Download by RS-232



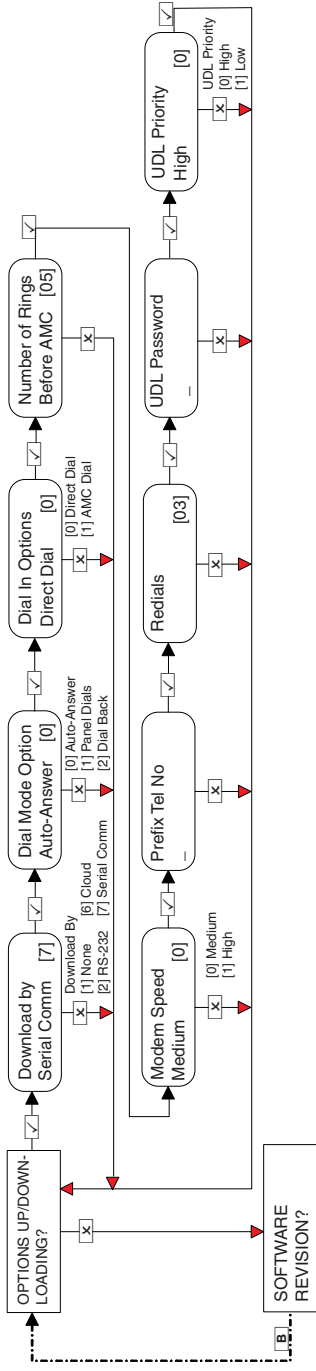
Download by Cloud (standard security)



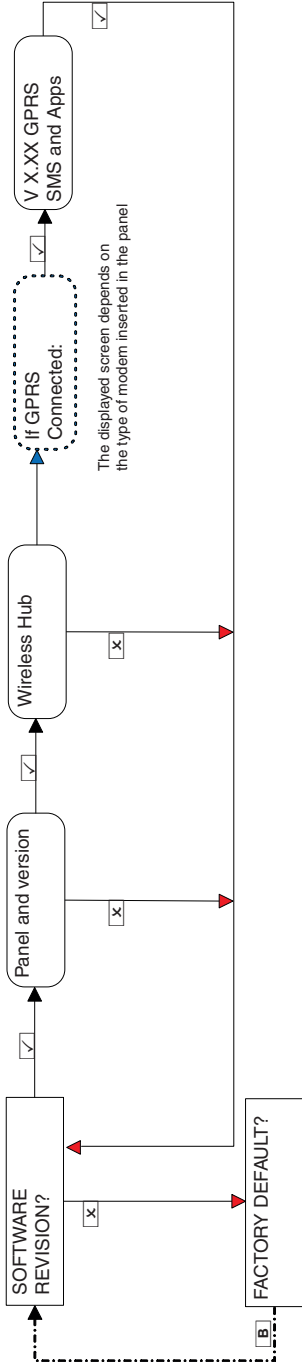
Download by Cloud (high security)



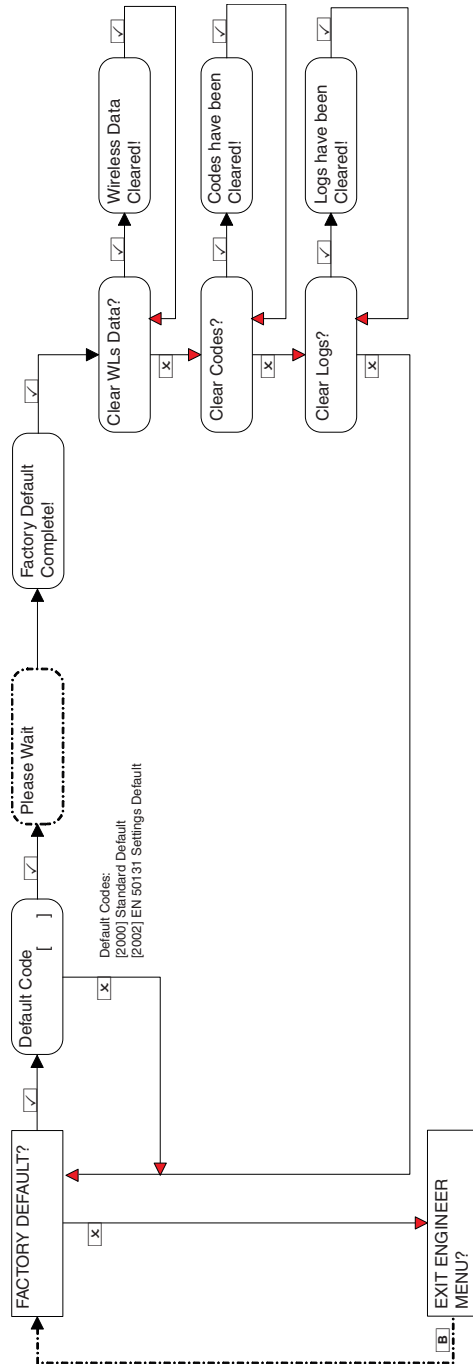
Download by Serial Comm



Software Revision



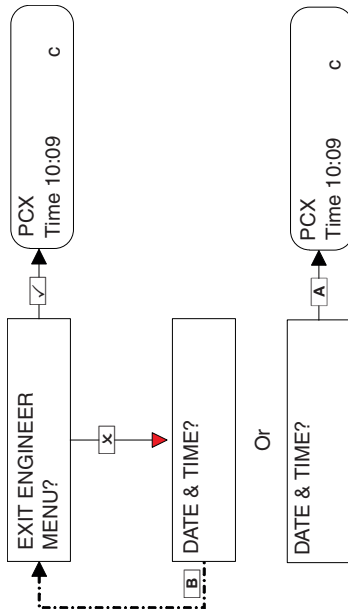
Factory Default



Exiting the Engineer Menu

On completion of programming, the system can be returned back to disarmed mode by pressing the **A** button from any main menu option (represented in capital letters) or pressing **✓** on the menu option **EXIT ENGINEER MENU?**.

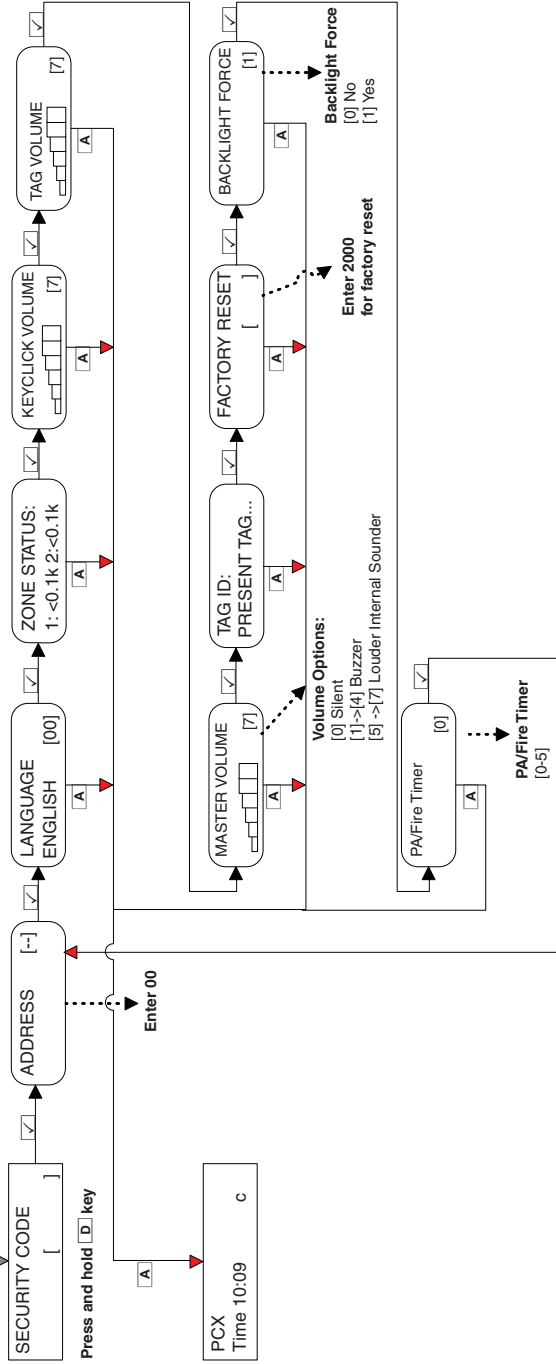
Any programming done in the Engineer, Master or User mode will not be saved on the system until the menu has been exited.



Press the A key to exit from any main menu.

Standalone Wired Keypad

This menu is dedicated to the keypad itself. This menu is mostly used for the following features: Keypad Address, Keystick Volume, and Backlight Force. The keypad on the PCX must be always programmed to '00'.



Technical Specifications

Table 12 - Programmable Outputs

| Programmable Outputs | Power Rating | Normal State | Active State |
|----------------------|--------------------|--------------------|-------------------------------------|
| PGM 1 | Relay, 3A, max 30V | Changeover NC & NO | Changeover NC & NO |
| Speaker | 16 ohms | No tones | Repeat RKP tones & internal sounder |
| Strobe Output | 500mA | 12v | 0v |
| Bell Output | 500mA | 12v | 0v |
| XPGM 1 (Input 7) | 50mA | Floating | 0v |
| XPGM 2 (Input 8) | 50mA | Floating | 0v |
| ATE Outputs | 2mA | 5v | 0v |

Table 13 - Input Resistance

| Input Resistance | 1k / 1k DEOL Range | 4k7 / 2k2 DEOL Range |
|------------------|--------------------|----------------------|
| Normal | 0k5 to 1k4 | 1k4 to 2k9 |
| Burglary Alarm | 1k5 to 5k9 | 4k2 to 7k8 |
| Mask | 8k2 to 17k | 11k6 to 22k |
| Tamper | <0k5 or <17k | <1k4 or >22k |

Table 14 - Fuses

| Fuses | Value | Type |
|-------------------------------------|------------------------------------|---------|
| Bell Fuse for bell terminals | F800mA quick blow 250V | Glass |
| Aux Fuse for aux terminals | F800mA quick blow 250V | Glass |
| RS485 Bus Fuse for bus terminals | F800mA quick blow 250V | Glass |
| Battery Fuse for battery terminals | T 1.5A anti-surge slow blow 250V | Glass |
| 230V Mains Fuse for mains terminals | T500mA H anti-surge slow blow 250V | Ceramic |

Table 15 - Power

| Panel Power Supply Output | | Normal | Range |
|--|----------------------|-----------------|------------------------------------|
| | | Output Voltage | 13.7V DC |
| | Output Current PCX S | 1A Continuous | 1.5A peak, during battery charging |
| | Output Current PCX L | 1.5A Continuous | 2.0A peak, during battery charging |
| Power Supply Type A | | | |
| Maximum output peak voltage: Max 100 mV | | | |
| SD Voltage which the deep discharge protection function will operate at: 10V | | | |

| | | Nominal | Range |
|---|--------------------------|-----------------|---------------|
| Over Voltage Protection Trigger Voltage: 18V | | | |
| PCX power supplies are NOT designed for use with multiple batteries connected. System load should not exceed the panel power supply output or the maximum load supportable by the battery for the specified backup time. The power ratings are based on battery shown in table – but ANY battery capable of supporting the system load for the required time may be used without affecting these ratings. | | | |
| Panel Power Supply Input | Mains Supply Voltage AC | 230V AC at 50Hz | -15% +10% |
| | Transformer Rating PCX S | 18VA | 18V at 1.0A |
| | Transformer Rating PCX L | 45VA | 18.5V at 2.5A |

Table 16 - Battery Charging Specification

| | | | |
|-----------------------------|-----------|----------------------------------|-------------------|
| Float Voltage | 13.8v DC | Standby battery capacity current | |
| Battery low voltage cut off | 10.5v | PCX S | 300mA (3A to 6A) |
| Recharge time | <24 Hours | PCX L | 700mA (7A to 17A) |

Table 17 - EN50131-6:2008 Rated Output

| Electrical Capability | EN50131-6 Rating, Maximum Load |
|-----------------------|--------------------------------|
| Example Battery Model | Grade 2 |
| Yuasa NP7-12 | 0.5A |
| Yuasa NP17-12 | 1.2A |

In accordance with EN50131-6:2008, the PCX standby times and effective output currents depend on the Security Grade of the system and how 230V mains missing fault is signalled to the Alarm Receiving Centre. Power supplies are rated in accordance with the requirements of EN50131-6, which are related to the maximum battery size that can be accommodated in the housing and vary according to the grade of the system in which they are installed.

Table 18 - PCB Current Consumption

| | |
|-----------|------|
| Quiescent | 80mA |
|-----------|------|

Table 19 - User Code and Tag Guessing

| | |
|---|---------|
| 4-digit codes | 10,000 |
| 6-digit codes | 100,000 |
| Disallowed codes | None |
| All codes | 1612 |
| According to EN50131-3:2009 Annex B | |
| According to spec of manufacturer of RFID components used | |

Table 20 - Environmental

| | |
|-------------|---------------------------|
| Operational | -10°C to +40°C, Certified |
| Storage | -20°C to +60°C |
| Humidity | 75% |

Table 21 - Dimensions

| | |
|-----------------------|--|
| PCX S | 297 x 250 x 82mm Weight: 4.8kg inc battery |
| PCX L | 390 x 305 x 100mm Weight: 11.5kg inc battery |
| Printed Circuit Board | 170 x 90 x 30mm |

Table 22 - EN50131 Grading

| | |
|-------|---------|
| PCX S | Grade 2 |
| PCX L | Grade 3 |

Table 23 - ATS (Alarm Transmission System)

The below table specifies ATS (Alarm Transmission System) performance criteria in accordance with the requirements of EN50136-1:2012 and EN50136-2.

| Notification Equipment | Grade 2 Criteria | | | |
|-----------------------------------|------------------|----------|----------|----------|
| | Option A | Option B | Option C | Option D |
| Remotely powered external sounder | 2 | Optional | Optional | Optional |
| Self-powered external sounder | Optional | 1 | Optional | Optional |
| Main Communication Path (ATS) | ATS 2 | ATS 2 | ATS 2 | ATS 3 |
| Second Communication Path (ATS) | Optional | Optional | ATS 1 | Optional |

GRADE 2 option A, B, C and D with DIGI-LAN (SP5) or DIGI-GSM (SP2) and DP1 (DIGI-LAN or DIGI-GSM with DIGI-1200).

The use of the DIGI-GPRS (SP5) or DIGI-LAN (SP5) Option "Grade 3 Option A, B and D" are supported.

Communication loom

The ATE low power outputs are programmed in the engineer function: **Program Outputs > Endstation PGMs**

| Colour | Description | Number |
|------------|-------------------------------|--------|
| Purple | ATE Output 8: Mains Fail | 0052 |
| Light grey | ATE Output 10: Unused | 0000 |
| White | ATE Output 9: Battery Fault | 0053 |
| Black | ATE Output 7: Engineer Access | 0059 |

| Colour | Description | Number |
|------------|--------------------------------|--------|
| Brown | ATE Output 4: Final Arm Any | 0022 |
| Red | | 0V |
| Orange | ATE Output 2: PA Device Any | 0009 |
| Yellow | DATE Output 3: Burglary Any | 0018 |
| Green | ATE Output 6: Bypass Rearm Any | 0017 |
| Blue | ATE Output 1: Fire | 0001 |
| Purple | ATE Output 5: Tamper Any | 0007 |
| Light grey | | +12V |
| White | DO NOT USE | |
| Black | Line Fault | |

Normal Status: 5V

Active Status: 0V

Current: 2mA

The polarity of the ATE outputs can be inverted from the function: **SYSTEM OPTIONS > Options > Invert ATE PGMs.**

Troubleshooting

Device Fail / Active Faults

If a device on the panel is not installed correctly or has been lost from the bus, a device fail occurs. An example of each fault is as follows:

- Failure on the panel: **Control Panel, Battery Fault**
- Keypad address 3 failure: **Device 3, Device Fail Kpd**
- Internal/External Tag Readers address 2 failure: **Device 2, Device Fail Trd**
- Remote Input Expander address 0: **RIX-00, Device Fail RIX**
- Remote Output Expanders address 0: **ROX-00, Device Fail ROX**

If a location name is entered for a device, the location is displayed on the keypad instead of the address, for example instead of **Device 3** for the Keypad, it would display **Entrance Corridor**.

System Faults and Troubleshooting

Table 24 - Communications Faults

| Fault | Description | Solution |
|--------------------|--|---|
| MODEM FAULT | The panel is unable to see the Digi Modem. | If modem not present, ensure that Disable Digi option is set to YES and Download by is set to NONE or RS232 . If present, but not detected, check Digi Modem cable is connected correctly. |
| LINE FAULT | There is no communication path to the modem. | Ensure the modem has adequate signal in order to communicate. If there is a physical line to the modem, make sure it is connected securely at each end. |
| CALL FAIL TO ARC | Call to ARC has failed. This is a communication problem, which is rarely caused by an equipment fault. Most likely related to hand shake and kiss off frequency set up at receiver. | Check ALL call details are programmed correctly. Ensure signaling format is correctly set for ARC receiver. |
| DIGI LINE FAULT | PSTN Line Fault signalled by device wired into an input programmed as Line Fault. | Check to see if a positive voltage of about 5 is being applied to the black ATE pin, which by default is programmed to be a line fault. Check for faults on third-party signalling devices wired to the panel. Ensure a 'Line Fault' timer is programmed. |
| DIGI Call Fail 100 | Call to ARC from device using End Station DIGI/ATE pins has failed. | Check that all communication devices on the panel have a valid signal. |

Table 25 - RS485 Bus Problems

| Fault | Description | Solution |
|--|--|---|
| DEVICE FAIL xxx xxx = ROX xxx = RIX xxx = Kpd xxx = Trd xxx = Pnl | Wired Device on the RS485 bus has been lost. Each Device is recognised by its own name such as the following: Output expander = ROX Input expander= RIX Keypad = Kpd Reader = Trd Control panel = Pnl | Identify device. Check device addressed correctly to match programming. Check connections at device, and cabling to it. If above correct, re-boot device, followed by reboot of End Station. |
| 485/COMMS LOST | Displayed on keypad that has not yet established communications with the control panel (End Station). | Part of routine initialisation procedure. If persists, check display at other keypad(s) to confirm if device failure is at keypad or complete system BUS failure. Temporarily install additional keypad. |
| Keypad display is blank | Keypad address does not match any keypad enabled in the panel. | Check keypad address by pressing and holding [D] until the security code is required. Enter 2000 and set the keypad address. The primary keypad address MUST be always set to [00]. Make sure in the Install Keypads and Readers menu in Engineer mode that the keypad address set up correctly. |
| Keys locked out | a) More than one device connected at the same address. b) Too many incorrect key presses have been entered to create Code Guessing condition. | a) Correct addressing so that no overlaps. Then power system down and up again to correctly reinitialise. b) Wait 120 seconds for keypad to be reintroduced onto the system. |

Table 26 - Detection Faults

| Fault | Description | Solution |
|---------------|---|---|
| BELL TAMPER | Tamper fault detected on connection from SAB | Ensure terminal TR is at or near 0V. If not, check that the Bell Tamper switch is closed. Ensure fuse F1 is intact, and check the connections to SAB. |
| CASE TAMPER | Case tamper switch open | Ensure the switch is closed. |
| Code Guessing | Up to 13 Invalid key presses have been entered or 3 invalid tags have been presented. | After 120 seconds the keypad will unlock, then enter a valid code. |

Table 27 - Power Supply Problems

| Fault | Description | Solution |
|-------------------|--|---|
| BATTERY FAULT xxx | Battery not present or Battery volts low | This indication should be expected during recharge after a mains failure. |
| BAT LOAD FAIL | Battery Load Test has failed | Only displays if option selected. Battery uncharged or capacity below specification may need replacing. |
| BAT CRITICAL | Battery being disconnected | Protects battery from deep discharge damage during extended mains failure. The system is about to be powered down. |
| PS O/P FAULT xxx | Power issue on a powered output expander | Check all the fuses and the battery in the powered output expander. |

| Fault | Description | Solution |
|----------------|---|--|
| MAINS FAIL xxx | Mains supply failed | System detects mains frequency out of specification, as well as voltage. The AC FAIL timer is operative. |
| FUSE x FAULT | Fuse identified failed, OR Output protected by fuse drawing excessive current | Fuse 1 = Bell Fuse 2 = Aux Fuse 3 = BUS Fuse 4 = Battery |
| LOW VOLTS xxx | Power supply volts low | Ensure the voltage coming out of the control panel PSU is ~12VDC. |

Table 28 - Engineer Indications

| Fault | Description | Solution |
|-------------------------------------|--|---|
| Engineer Access Denied | Access to Engineer Menu NOT possible, as system is not fully disarmed. | Ensure that ALL areas are disarmed, using a suitable User Codes / tags at appropriate keypads / readers. |
| Check Failed Input xxx | Input in fault on attempting to exit Engineer mode. | Applies to 24-hour tamper, or other Input types that would generate an alarm condition if the system were returned to disarmed mode. Also applies to tamper fault on other Input types. Check for fault on Input, or omit in programming. |
| Error Area not accessible | A Input has been programmed to an area for which no arming point is valid to disarm. | It would therefore be impossible to fully disarm the system after a tamper alarm on that Input. Programming must be adjusted before exiting Engineer mode. |
| Error some Areas cannot be disarmed | Arming points have been programmed so it's possible to arm an area, but not disarm it. | Programming must be adjusted before exiting Engineer mode. |

Table 29 - Wireless Faults

These faults will only be possible if you have a wireless expansion module installed.

| Fault | Description | Solution |
|---------------------------|--|--|
| U-01 (xx) WLS LOW BATT | Low battery on wireless keyfob (user) number xx | Replace the battery on the mentioned keyfob |
| I-01 (xx) WLS LOW BATT | Low battery on wireless Input number xx | Replace the battery on the mentioned Input device |
| B-01 (xx) WLS LOW BATT | Low battery on wireless bell number xx | Replace the battery on the mentioned radio bell |
| I-01 (xx) WLS SUPERVN | Device on wireless Input number xx has not 'checked in' | Walk test the detector, perform a diagnostic – signal strength test and try replacing the battery |
| B-01 (xx) WLS SUPERVN | Wireless bell number xx has not 'checked in' within time of 20 min | Test the bell, perform wireless signal strength diagnostic. Consider replacing the battery or relocating the bell. |
| - 01 (xx) TAMPER ON INPUT | Tamper fault on input number 01 xx = any input number | Check the tamper switch on the detector and make sure the case is closed properly. |
| WLS TAMPER Bxx | Tamper fault on wireless bell number xx | Check the tamper switch on the mentioned radio bell |

| Fault | Description | Solution |
|-------------------------------------|---|--|
| WLS JAMMING Pnl | Jamming fault on the panel. Something is jamming/interfering with wireless peripherals. | Check no radio interference is in close proximity to the radio devices/panel. |
| WLS Supervn Fault | No 'supervision polls' were received for 20 minutes before the arming operation. Wireless Input or Bell input number will be shown so the problem is easily identified. | Test the signal strength / battery on each wireless device |
| WLS Input / Input Type Mismatch | Wireless devices are learned on Inputs but no zone types have been programmed for them. | Program input type for each wireless device learned in the PROGRAM INPUTS . |
| Wireless Keypad x WLS Supervn Fault | No 'supervision polls' have been received by the panel for 20 minutes or the length of the 'supervision timer'. Wireless keypad number will be shown. | Test the signal strength and the battery on each wireless keypad. |

Table 30 - Errors When Arming

| Fault | Description | Solution |
|-----------------------------------|--|--|
| Please leave via exit door | If the exit mode is programmed as Entry Delay, then you must leave through that door to arm the system. | Leave via the agreed exit route. |
| Exit Via... | If any follow detectors or door contacts are open during the arming procedure, this prompts you to close them. | Close all Inputs. |
| Unable To Arm | A fault condition exists on the system. Details of the fault will scroll on the display. | Correct the problem if it is an input which is open, or call engineer. |
| Alarm during the arming | Fail to arm time has been exceeded. | Leave the premises within the fail to arm time, increase the fail to arm time in timers or disable this feature in system options. |
| Alarm during the arming procedure | Instant Inputs have been activated. | During the arming procedure do not activate instant inputs. |

Support contact details

Email: export.support@pyronix.com

Website: www.pyronix.com

Reference

Handover Form

| | |
|--------------------------|----------|
| Alarm Company: | |
| Date of Installation: | |
| Site Reference: | |
| Engineer Name: | |
| Engineer Contact Number: | |
| Installed to Grade 2: | Yes / No |
| Environmental Class: | |
| Other Comments: | |

EN 50131 Terminology

| Term (PCX Language) | Definition (EN50131 Language) |
|------------------------------------|---|
| Arm | Set |
| Disarm | Unset |
| Day or Disarmed Mode | Unset State (may be relevant to a specific partition) |
| Personal Attack (PA) | Hold Up (HU) |
| Bypass | Inhibit |
| Unused | Isolated |
| Bell / External Sounder / SAB | External Warning Device (self-powered is assumed) |
| Internal Sounder / Speaker | Device combining internal warning device with audible indicator (using different tones and volumes) |
| Prox card, Tag, or wireless keyfob | Digital Key |

Input Types

| Number | Input types | Operation |
|--------|-------------------------------|--|
| 0 | Unused Factory default. | Input is disabled. |
| 1 | Fire | Active at all times. Audible Response: Differentiated Internal sound. Pulsed external sound. Communicator: 'Fire' signal |
| 2 | Gas | Active at all times. Audible Response: Full external + Internal sound. Communicator: 'Gas' signal |
| 3 | PA# | Active at all times. Audible Response: Differentiated Internal sound. Full external sound. Communicator: 'Personal Attack' and 'Input PA' signals |
| 4 | Silent PA# | Active at all times. Audible Response: None Communicator: 'Personal Attack' and 'Input PA' signals |
| 5 | Tamper | When disarmed: Audible Response: Internal only. Communicator: 'Tamper' signal. When armed: Audible Response: Full external + Internal sound. Communicator: 'Tamper' signal. |
| 6 | Instant | Active when armed: Audible Response: Full external + Internal sound. Communicator: 'Burglary' signal |
| 7 | Entry Delay1# | Active when armed: Initiates 'Entry Timer 1' when door open. If system not disarmed before entry time expires then: Audible Response: Full External + Internal sound. Communicator: 'Burglary' signal. NOTE: See type 43 for Entry Delay2 |
| 8 | Follow | Active when armed, except during entry time. (Acts as an instant input if an Entry Delay input hasn't been activated beforehand). Audible Response: Full external + Internal sound. Communicator: 'Burglary' signal. |
| 12 | Switcher | Active at all times in armed and disarmed modes. No audible or communication alarms will be created. When activated it can trigger the associated output for switching external equipment. If the "Special Log" attribute is enabled for this input an SMS message will be sent each time the input is activated. Example: This kind of input type can be used to control CCTV. The concept is that when a switcher input type is activated, there is an output associated with it following that input (the most used solution is the use of output type – 0035). The switcher input is connected to a detector located next to a CCTV camera and the output is connected to video recording / transmitting equipment. If the detector is activated in armed or disarmed mode then the recording or transmission will start. |
| 13 | 24 Hour | When armed: Audible Response: Full External + Internal sound; Communicator: '24hr Alarm' signal. When disarmed: Audible Response: Full External + Internal sound; Communicator: '24hr Alarm' signal if enabled in "Alarm Responses" menu. |
| 15 | Sub Area Control | Active at all times. When open, arms all the inputs assigned to it. When closed, disarms all the inputs assigned to it. |
| 16 | Fault | Active when armed or disarmed: Audible Response: internal sounder. Communicator: Fault event. If armed only: Activates 'Global Fault 1' output type. If disarmed or armed: Activates 'Global Fault 2' output type. Note that the 'Technical Fault' output type is triggered every time a fault is active including when the fault input type is active. |
| 17 | Arming Control | Active during arming procedure: No audible or communicator response. Prevents system being armed whilst the input is in an active state. |
| 19 | Disarm Only* | Active when armed: Accepts input from keyswitch (or equivalent) to disarm the area(s) assigned to it. |

| Number | Input types | Operation |
|--------|--------------------|---|
| 20 | Keyswitch Latched* | Accepts input from keyswitch (or equivalent) to arm/disarm the area assigned to it. Arming includes normal exit time, etc. Requires latching switch action. Normal operation is open circuit to arm the system, and close circuit to disarm the system. |
| 21 | Entry Shock | Active when system armed: This input type is advised to be used in conjunction with an Entry Delay input. The Entry Delay input is a door contact on the initial entry door, and the Entry Shock input is a non-latching shock sensor fitted to the door frame in the vicinity of the lock. If the door is forced a Burglary alarm will be generated immediately instead. |
| 22 | Line Fault | Active when fail. This input type is used to detect external transmission equipment line fail (output). If activated it will give a line fault alarm, and will signal telecom line fault on expiry of line fault timer. It can be used in conjunction with CCTV input (type 39) |
| 23 | Keyswitch Pulsed* | Accepts input from keyswitch to arm/disarm the area(s) assigned to it. Requires momentary action switch to toggle arm/disarm state. Note that Grade 1 operation only allows arming from the push button, but requires means to abort arming (not to disarm) |
| 39 | CCTV | Active at all times: No audible alarm or communicator response. The CCTV input should be connected to an external detector located next to a CCTV camera. An output can be programmed to follow this input and the output should be connected to a CCTV recording, transmission or other device. An input programmed as "Line Fault" (input type 22) should also be connected to an output of the CCTV transmission Device. If the CCTV transmission line has been cut or missing the 'Line Fault' input will activate. Following this, at each activation of the CCTV input the panel will signal CID events for 'Silent Burglary' and Line Fault. No audible alarm will be created. If the Line Fault is not active it will just log the activations of the CCTV input into the event log. |
| 41 | Patrol / Keybox | This input type will work similarly to a switcher input, it does not trigger an alarm but will report Contact ID event 250 and is also a useful input type when an output is required to follow the 'Keybox' type input. |
| 42 | Medical | This is a 24 Hrs type input it will activate the external sounder and report a Contact ID event 100. |
| 43 | Entry Delay 2\$ | Any input programmed as Entry Delay 2 will act as input type 07, but the associated entry timer will use Entry Timer 2, rather than Entry Timer 1. |
| 45 | Silent Medical | Active at all times. Audible Response: None. Reports a Contact ID event 100. |

By default, all inputs are set to 'unused'.

These inputs cannot be bypassed.

* Use of these inputs will make the system unable to comply with EN50131-1 Security Grade 2.

\$ Ensure that these inputs are used on an entry/exit route

Output Types

| No. | Output Type | Active | Restore |
|------|--------------|---------------------------------|------------------------------|
| 0000 | Not Used | | |
| 0001 | Fire | At fire alarm activation | When a valid code is entered |
| 0002 | PA Any | At personal attack activation | When a valid code is entered |
| 0003 | Burglary Any | At burglary alarm from any area | At first valid code entry |

| No. | Output Type | Active | Restore |
|------|----------------------------|--|---|
| 0004 | Final Arm All | When ALL areas are armed | At code entry to disarm |
| 0005 | Open After Alarm (Abort) | When system is silenced after 'burglary' alarm has been activated | After 2 minutes |
| 0007 | Tamper Any | Tamper alarm in any area | At code entry to silence |
| 0008 | Duress Any | At a Duress alarm in any area | When a valid code is entered |
| 0009 | PA Device Any | At alarm on a PA input only from any area. (This does not include the keypad PA) | When a valid code is entered |
| 0010 | Gas | At gas alarm | When a valid code is entered |
| 0011 | Arm Fail | Pre-set time after start of exit time, if exit procedure is not complete | At code entry to rearm |
| 0012 | Entry Deviation | When deviation from entry route occurs, during entry time | At code entry to disarm |
| 0013 | System Ready Any | When any of the inputs but the Entry Delay and Follow are closed | If fault exists, and after final arm |
| 0014 | Bell Any | After alarm in any area | When alarm silenced or when siren timer expires |
| 0016 | Strobe Any | After alarm in any area | When disarmed or when strobe timer expires |
| 0017 | Bypass Rearm Any | When inputs are bypassed at rearm in any area | When system disarmed |
| 0018 | Burglary (Unconfirmed) Any | At Burglary alarm in any area | At code entry to silence |
| 0019 | Ready All | When all inputs but the 'Entry Delay' and 'Follow' inputs are closed | If fault exists, and after final arm |
| 0020 | Exit Starts All | At start of exit time to arm LAST area | At disarm FIRST area (i.e. no longer fully armed) |
| 0021 | Exit Starts Any | When exit time starts to arm FIRST area | At code entry to disarm LAST area |
| 0022 | Final Arm Any | When ANY area has been armed | At code entry to disarm LAST area |
| 0023 | Strobe if Arm Fail | Works similar to output 016, but also fires if the 'arm fail' timer expires | |
| 0024 | Unable to Arm | This output turns on for 5 seconds when the system is disarmed via a keyswitch input (either pulsed or latched keyswitch)* | |
| 0025 | Keyswitch Disarm | Output activates when an arming procedure is completed with inputs bypassed | |
| 0026 | Arm with Bypass | Active when the system is armed with an input bypassed | |
| 0027 | Pulsed Burglary Any | Active when burglary alarm is triggered, but deactivates once the Pulsed Intruder timer has expired | |
| 0028 | Power Fault | Active during low volts and battery faults. Restores at code entry after fault cleared | |
| 0031 | Entry | Active during any Entry time | |
| 0032 | Exit | Active during any Exit time | |
| 0033 | Entry / Exit | Active during any entry or exit time | |
| 0034 | Lights | When exit or entry timer starts | 20 seconds after arm/disarm procedure completed |

| No. | Output Type | Active | Restore |
|------|--------------------------|--|----------------------------|
| 0035 | Follow Input | Active when a specific input number has been activated. It allows the following options to be programmed: <ul style="list-style-type: none"> - Follow Type (Follow, Timed, Latched, Code Reset); - Follow What (Input, Sub-Area, Area); - Follow When (Always, When Armed, When Disarmed); - Input to Follow (between 1 to 64) | |
| 0037 | Restore 1 | At code entry to arm. The normal state of this input is 0v and it changes to 12v when activated. | After 3 seconds |
| 0038 | Restore 2 | Activates whenever an additional area is armed. The normal state of this input is 0v and it changes to 12v when activated. | When disarmed |
| 0039 | PIR Latch 1 | When armed (and in Walk Test) | At alarm, or when disarmed |
| 0040 | PIR Latch 2 | This is the inverse polarity to PIR Latch 1 | At alarm, or when disarmed |
| 0041 | AC Mains Good | Output showing the 230v mains supply is present | |
| 0042 | PIR LED Enable | This output activates during walk test | |
| 0043 | Follow Test | Output will activate only when tested from the Engineer Menu 'Test Outputs' in the 'Engineer Tests'. This output can be used as additional facility for testing the operation of a Bell. An output programmed to one of these configurations (43 and 44) may be used to trigger a relay to break the hold-off connection to the Bell – or even to provide the hold-off directly. | |
| 0044 | Off During Test | Output is normally active and will deactivate only when tested from the Engineer Menu 'Test Outputs' in the 'Engineer Tests'. Same as 43 but opposite activation. | |
| 0048 | Walk Test | This output is active during walk test, and will only deactivate when all detectors have been tested | |
| 0049 | Detector Masked | If any detector goes into 'mask' condition the output will activate | When masking fault clears |
| 0050 | Follow 24 Hour | If any input programmed as '24 Hour' activates | When input is restored |
| 0051 | Line/GPRS Fault | When Telephone or GPRS Line Fault is present | When fault clears |
| 0052 | AC Mains Fail | After pre-set time without mains power | On restoration of mains |
| 0053 | Battery Fault | When battery disconnected or load fail detected | At next valid code entry |
| 0054 | Low Volts | When less than 11.2v are present | When fault clears |
| 0055 | Global Fault 1 (Grade 2) | Activates if any fault occurs only when system is armed | When all faults cleared |
| 0056 | Global Fault 2 (Grade 3) | Activates if any fault occurs at any time | When all faults cleared |
| 0057 | German Relay | For future development. Do Not Use. | |
| 0058 | Guard Code Used | When 'guard' code used on the system | After 60 seconds |
| 0059 | Engineer Access | When entering Engineer Mode | When leaving Engineer Mode |
| 0060 | Follow Power Up | At power up | Live for 45 seconds |
| 0063 | Test UK STU | Activates when a test call is sent | When test completed |

| No. | Output Type | Active | Restore |
|---|---|--|-------------------------|
| 0064 | Pre RM Service | Activates 1h before the RM Service call | When test completed |
| 0065 | Follow NAT (Input Fault) | Activates when there is no activity on an input in the end of the "NAT-Non Activity Timers" in Change Timers | When there is activity. |
| 0066 | ATE Pin Not Used | Makes the ATE pin 5V or 0V depending on whether ATE outputs are inverted | |
| 0067 | Follow Chime | Active while a Chime signal is created on the panel | |
| 0083 | Medical | | |
| 0170-0199 | User Defined 01-30 | The user outputs are used for user automation to control external Devices. They can be controlled via the keypad from the user menu and can be programmed as 'latched' or timed (1 to 99 sec). | |
| 0202 | PA A (As 0002 for Area A) | | |
| 0203 | Burglary A (As 0003 for Area A) | | |
| 0204 | Final Arm A (As 0004 for Area A) | | |
| 0207 | Tamper A (As 0007 for Area A) | | |
| 0208 | Duress A (As 0008 for Area A) | | |
| 0209 | PA Device A (As 0009 for Area A) | | |
| 0210 | Fire Reset A (As 0010 for Area A) | | |
| 0213 | System Ready A (As 0013 for Area A) | | |
| 0214 | Bell A (As 0014 for Area A) | | |
| 0216 | Strobe A (As 0016 for Area A) | | |
| 0217 | Bypass At Rearm A (As 0017 for Area A) | | |
| 0218 | Burglary (Unconfirmed) A (As 0018 for Area A) | | |
| 0219 | Ready A (As 0019 for Area A) | | |
| 0220 | Exit Starts A (As 0020 for Area A) | | |
| <p><i>Then this pattern repeats for all other areas other areas so that:</i></p> <p><i>0222-0240 Area B</i></p> <p><i>0242-0260 Area C</i></p> <p><i>0262-0280 Area D</i></p> <p><i>0282-0300 Area 0</i></p> <p><i>0302-0320 Area 1</i></p> <p><i>0322-0340 Area 2</i></p> <p><i>0342-0360 Area 3</i></p> | | | |

| No. | Output Type | Active | Restore |
|-----------|---|---|---|
| 0500 | Lighthouse Any | When the affected area is armed. Pulses when the panel is in alarm, until the panel is unset. | When a valid code or tag is used in the affected area |
| 0501 | Lighthouse All | | |
| 0502-0509 | Lighthouse Area A | | |
| 0503 | Lighthouse Area B | | |
| 0504 | Lighthouse Area C | | |
| 0505 | Lighthouse Area D | | |
| 0506 | Lighthouse Area 0 | | |
| 0507 | Lighthouse Area 1 | | |
| 0508 | Lighthouse Area 2 | | |
| 0509 | Lighthouse Area 3 | | |
| 0620-0639 | Logic Gate 1-20. Logic gate outputs (programmable via the upload/download software) | | |
| 1001-1078 | Active when input opened and close when input is closed | | |

* The use of pulsed or latched keyswitch will make the system unable to comply with EN50131-1.

Time Inputs

| No. | Time | Input | No. | Time | Input | No. | Time | Input |
|-----|---------------|-------|-----|--------------|-------|-----|--------------|-------|
| 0 | Not Used | | 53 | Guadalajara | -6 | 106 | New Delhi | 5 |
| 1 | Abu Dhabi | 4 | 54 | Guam | 10 | 107 | Newfoundland | 3.5 |
| 2 | Adelaide | 9.5 | 55 | Hanoi | 7 | 108 | Novosibirsk | 7 |
| 3 | Alaska | -9 | 56 | Harare | 2 | 109 | Nuku | 13 |
| 4 | Almaty | 6 | 57 | Hawaii | -10 | 110 | Osaka | 9 |
| 5 | Amman | 3 | 58 | Helsinki | 2 | 111 | Pacific | -8 |
| 6 | Amsterdam | 1 | 59 | Hobart | 10 | 112 | Paris | 1 |
| 7 | Arizona | -7 | 60 | Hong Kong | 8 | 113 | Perth | 8 |
| 8 | Astana | 6 | 61 | Indiana East | -5 | 114 | Port Louis | 4 |
| 9 | Athens | 2 | 62 | Intl Datli | -12 | 115 | Port Moresby | 10 |
| 10 | Atlantic Time | -4 | 63 | Irkutsk | 9 | 116 | Prague | 1 |
| 11 | Auckland | 12 | 64 | Islamabad | 5 | 117 | Pretoria | 2 |

| No. | Time | Input | No. | Time | Input | No. | Time | Input |
|-----|---------------|-------|-----|---------------|-------|-----|----------------|-------|
| 12 | Azores | -1 | 65 | Istanbul | 2 | 118 | Quito | -5 |
| 13 | Baghdad | 3 | 66 | Jakarta | 7 | 119 | Reykjavik | 0 |
| 14 | Baja Californ | -8 | 67 | Jerusalem | 2 | 120 | Riga | 2 |
| 15 | Baku | 4 | 68 | Kabul | 4.5 | 121 | Rio Branco | -5 |
| 16 | Bangkok | 7 | 69 | Kamchatka | 12 | 122 | Riyadh | 3 |
| 17 | Beijing | 8 | 70 | Karachi | 5 | 123 | Roma | 1 |
| 18 | Beirut | 2 | 71 | Kathmandu | 5.75 | 124 | Samoa | 13 |
| 19 | Belgrade | 1 | 72 | Kolkata | 5 | 125 | Santiago | -4 |
| 20 | Berlin | 1 | 73 | Krasnoyarsk | 8 | 126 | Sapporo | 9 |
| 21 | Bern | 1 | 74 | Kuala Lumpur | 8 | 127 | Sarajevo | 1 |
| 22 | Bogota | -5 | 75 | Kuwait | 3 | 128 | Saskatchewan | -6 |
| 23 | Brasilia | -3 | 76 | Kyiv | 2 | 129 | Seoul | 9 |
| 24 | Bratislava | 1 | 77 | La Paz Mexico | -7 | 130 | Singapore | 8 |
| 25 | Brisbane | 10 | 78 | La Paz Mexico | -7 | 131 | Skopje | 1 |
| 26 | Brussels | 1 | 79 | LaPaz S Ameri | -4 | 132 | Sofia | 2 |
| 27 | Bucharest | 2 | 80 | Lima | -5 | 133 | Solomon Is | -11 |
| 28 | Budapest | 1 | 81 | Lisbon | 0 | 134 | Sri Jayaward | 5.5 |
| 29 | Buenos Aires | -3 | 82 | Ljubljana | 1 | 135 | St. Petersburg | 4 |
| 30 | Cairo | 2 | 83 | London | 0 | 136 | Stockholm | 1 |
| 31 | Canberra | 10 | 84 | Madrid | 1 | 137 | Sydney | 10 |
| 32 | Cape Verde | -1 | 85 | Magadan | 12 | 138 | Taipei | 8 |
| 33 | Caracas | -4.5 | 86 | Manaus | -1 | 139 | Tallinn | 2 |
| 34 | Casablanca | 0 | 87 | Marshall Is | 12 | 140 | Tashkent | 5 |
| 35 | Caucasus Std | 4 | 88 | Mazatlan New | -1 | 141 | Tbilisi | 4 |
| 36 | Centl America | -6 | 89 | Mazatlan Old | -1 | 142 | Tehran | 3.5 |
| 37 | Central Time | -6 | 90 | Melbourne | 10 | 143 | Tijuana | -8 |
| 38 | Chennai | -5 | 91 | Mexico City | -6 | 144 | Tokyo | 9 |
| 39 | Chihuahua | -7 | 92 | Mexico City | -6 | 145 | Ulaan Bataar | 8 |
| 40 | Chihuahua | -7 | 93 | Mid-Atlantic | -2 | 146 | Urumqi | 8 |
| 41 | Chongqing | 8 | 94 | Midway Islan | -11 | 147 | Vienna | 1 |
| 42 | Copenhagen | 1 | 95 | Minsk | 3 | 148 | Vilnius | 2 |
| 43 | Darwin | 9.5 | 96 | Monrovia | 0 | 149 | Vladivostok | 11 |
| 44 | Dhaka | 6 | 97 | Monterrey | -6 | 150 | Volgograd | 4 |
| 45 | Dublin | 0 | 98 | Monterrey | -6 | 151 | Warsaw | 1 |
| 46 | Eastern Time | -5 | 99 | Montevideo | -3 | 152 | Wellington | 11 |
| 47 | Edinburgh | 0 | 100 | Moscow | 4 | 153 | W.Central Afri | 1 |
| 48 | Ekaterinburg | 6 | 101 | Mountain Time | -7 | 154 | Windhoek | 1 |
| 49 | Fiji | 12 | 102 | Mumbai | 5 | 155 | Yakutsk | 10 |

| No. | Time | Input | No. | Time | Input | No. | Time | Input |
|-----|-------------|-------|-----|---------------|-------|-----|--------------|-------|
| 50 | Georgetown | -4 | 103 | Muscat | 4 | 156 | Yangon Rangu | 6.5 |
| 51 | Greenland | -3 | 104 | Nairobi | 3 | 157 | Yerevan | 4 |
| 52 | Guadalajara | -6 | 105 | New Caledonia | 11 | 158 | Zagreb | 1 |

SMS Commands



All SMS commands must start with a valid User Code and are not case sensitive unless the utilised outputs are activated. If an SMS command is not recognised, the panel will send an 'incorrect command' message back to you.

| Example SMS command send | Description | Example SMS command response |
|--|---|--|
| Arming via SMS text command | | |
| 1234 Arm 0 | 1234 = User Code. Arm 0 = Will arm in Areas 0 | Final Arm; Area 0 |
| 1234 Arm ABCD0123 | 1234 = User Code. Arm ABCD0123 = Will arm in Areas ABCD0123 | Final Arm; Area ABCD0123 |
| <i>NOTE: If no areas are specified then all areas will arm (default).</i> | | |
| Disarming via SMS text command | | |
| 1234 Disarm 0 | 1234 = User Code. Disarm 0 = Will disarm in Area 0 | Disarm; Area 0 |
| 1234 Disarm ABCD0123 | 1234 = User Code. Disarm ABCD0123 = Will disarm in Areas ABCD0123. | Disarm; Area ABCD0123 |
| <i>NOTE: If no areas are specified then all areas will disarm (default).</i> | | |
| Arming with inputs bypassed via SMS text command | | |
| 1234 Arm 0 Bypass 4 | 1234 = User Code. Arm 0 Bypass 4 = Arms Area 0 and will bypass Input 4 | Input Bypass; Area 0 Input 04 Force Arm: Area 0 |
| 1234 Arm 0 Bypass Kitchen | 1234 = User Code. Arm 0 Bypass Kitchen = Arms Area 0 and will bypass the Input named Kitchen. | Input Bypass; Area 0 Kitchen Force Arm: Area 0 |
| Bypassing inputs via SMS text command | | |
| 1234 Bypass 6 | 1234 = User Code. Bypass 6 = In the next arming procedure, Input 6 will be bypassed. | Input Bypass; Area 0 Input 06 |
| 1234 Bypass Garage | 1234 = User Code. Bypass Garage = In the next arming procedure, and will bypass the Input named Garage. | Input Bypass; Area 0 Garage |
| <i>NOTE: Output names have to be one word and spelled exactly as written in the panel e.g. Garage Door is not acceptable. It has to be written as Garage-Door in the panel and the respective command will be Garage-Door.</i> | | |

| Example SMS command send | Description | Example SMS command response |
|---|--|---|
| Checking the system status via SMS text command | | |
| 1234 Status | 1234 = User Code. Status. | Area 0 Disarmed No Faults Area 1 Disarmed No Faults Area 2 Disarmed No Faults Area 3 Disarmed No Faults (etc.) |
| Operating the user automation outputs via SMS text commands | | |
| 1234 Output 1 On | 1234 = User Code. User Output 1 turns on. | OUTPUT 1 ON |
| 1234 Output Garage-Door On | 1234 = User Code output Garage-Door on = Turns output named as Garage-Door on. | OUTPUT Garage-Door ON |
| 1234 Output Garage-Door Off | 1234 = User Code output Garage-Door off = Turns output named as Garage-Door off. | OUTPUT Garage-Door OFF |
| <p><i>NOTE: Output names have to be one word and spelled exactly as written in the panel e.g. Garage Door is not acceptable. It has to be written as Garage-Door in the panel and the respective command will be Garage-Door.</i></p> <p><i>NOTE: The user automation outputs can also be activated via the keypad or the keyfob.</i></p> | | |
| Checking the user automation outputs status via SMS text commands | | |
| 1234 Output 1 | 1234 = User Code. User Output 1 status check. | OUTPUT 1 ON or OUTPUT 1 OFF |
| 1234 Output Garage-Door Status | 1234 = User Code. Output Garage-Door status check. | OUTPUT Garage-Door ON or OUTPUT Garage-Door OFF |
| <p><i>NOTE: Output names have to be one word and spelled exactly as written in the panel e.g. Garage Door is not acceptable. It has to be written as Garage-Door in the panel and the respective command will be Garage-Door.</i></p> | | |
| Changing a mobile number via SMS text commands | | |
| 1234 Change 07777888999 07878888999 | 1234 = User Code. Change number 07777888999 to number 07878888999 | CHANGE 07878888999 |
| <p><i>NOTE: Use the appropriate international dialling code (e.g. +44) when necessary (i.e. for foreign SIM cards). For example if you wanted to message a foreign SIM card at your holiday home abroad. When you send the SMS command, ensure you enter a space between the two mobile numbers.</i></p> | | |

Event Types

General Event Types

| | Custom | Default 1 | Default 2 | Default 3 |
|------------------|----------------------------|-----------|-----------|-----------|
| Arm | x / ✓ | ✓ | x | x |
| Disarm | x / ✓ | ✓ | x | x |
| Special Arm/Dis | x / ✓ | x | x | x |
| Sub Area/Sh. Arm | x / ✓ | ✓ | x | x |
| Sub Area/Sh. Dis | x / ✓ | ✓ | x | x |
| Burglary Alarm | x / Alarm Once / Alarm All | Alarm All | Alarm All | Alarm All |
| Burglary Restore | x / ✓ | ✓ | ✓ | x |

| | Custom | Default 1 | Default 2 | Default 3 |
|---------------------|------------------------------|------------|------------|------------|
| Fire | x / ✓ | ✓ | ✓ | ✓ |
| Fire Restore | x / ✓ | ✓ | ✓ | x |
| PA Alarm | x / ✓ | ✓ | ✓ | ✓ |
| PA Restore | x / ✓ | ✓ | ✓ | x |
| Medical | x / ✓ | ✓ | ✓ | ✓ |
| Medical Restore | x / ✓ | ✓ | ✓ | x |
| S-Area Alarm/Rst | x / ✓ | ✓ | ✓ | x |
| Tamper | x / Tamper Once / Tamper All | Tamper All | Tamper All | Tamper All |
| Tamper Restore | x / ✓ | ✓ | ✓ | x |
| Bypass | x / ✓ | ✓ | ✓ | ✓ |
| Bypass Restore | x / ✓ | ✓ | ✓ | x |
| Technical | x / ✓ | ✓ | ✓ | ✓ |
| Technical Restore | x / ✓ | ✓ | ✓ | x |
| AC Fault/Restore | x / ✓ | ✓ | ✓ | ✓ |
| Wireless Faults | x / ✓ | ✓ | ✓ | ✓ |
| Telecom Status | x / ✓ | x | x | x |
| Access Control | x / ✓ | ✓ | x | x |
| Mask / Restore | x / ✓ | ✓ | ✓ | ✓ |
| Special Log | x / ✓ | x | x | x |
| Alarm Silenced | x / ✓ | x | x | x |
| Tech Alarm Silenced | x / ✓ | x | x | x |
| Information | x / ✓ | x | x | x |

SIA and Contact ID codes

| Event | SIA code | CID code | Event Type Number | Default 1 (ARC) Full Reporting | Default 2 (ARC) No Arm/Disarm | Default 3 (ARC) No Arm/Disarm and Alarm Restorals | Default (SMS) |
|---|----------|----------|-------------------|--------------------------------|-------------------------------|---|---------------|
| ARM | | | | | | | |
| Auto Arm | CA | 3403 | 1 | ✓ | x | x | x |
| Forced Arm | CF | 3401 | 1 | | | | |
| Arm | CL | 3401 | 1 | | | | |
| DISARM | | | | | | | |
| Disarm | OP | 1401 | 2 | ✓ | x | x | x |
| Auto Disarm | OA | 1403 | 2 | | | | |
| (Special Arm/Disarm) ARM/DISARM WITH CODES 15 to 25 | | | | | | | |
| Special Disarm | OP | 1401 | 3 | x | x | x | ✓ |
| Special Arm | CL | 3401 | 3 | | | | |

| Event | SIA code | CID code | Event Type Number | Default 1 (ARC) Full Reporting | Default 2 (ARC) No Arm/Disarm | Default 3 (ARC) No Arm/Disarm and Alarm Restorals | Default (SMS) |
|----------------------------|----------|----------|-------------------|--------------------------------|-------------------------------|---|---------------|
| SUBAREA / SHUNT ARM/DISARM | | | | | | | |
| Sub-Area Arm | CG | 3402 | 4 | ✓ | * | * | * |
| Shunt Closed | | 1402 | 4 | | | | |
| Sub-Area Disarm | OG | 1402 | 5 | | | | |
| Shunt Opened | | 3402 | 5 | | | | |
| BURGLARY ALARM | | | | | | | |
| Burglary Alarm | BA | 1130 | 7 | All | All | All | Once |
| Gas Alarm | GA | 1151 | 7 | | | | |
| Entry/Exit alarm | BA | 1134 | 7 | | | | |
| No Zone Activity - Sent | NA | 1680 | 7 | | | | |
| 24h Alarm | BA | 1133 | 7 | | | | |
| Perimeter Alarm | BA | 1131 | 7 | | | | |
| Keybox/Guard Zone Alarm | | 1250 | 7 | | | | |
| Flood Alarm | WA | 1154 | 7 | | | | |
| Interior Alarm | BA | 1132 | 7 | | | | |
| BURGLARY RESTORE | | | | | | | |
| Burglary Restore | BH | 3130 | 9 | All | All | * | * |
| Gas Restore | GH | 3151 | 9 | | | | |
| Entry/Exit Restore | BH | 3134 | 9 | | | | |
| Day Alarm Restore | BH | 3133 | 9 | | | | |
| Interior Alarm Restore | BH | 3132 | 9 | | | | |
| Perimeter Restore | BH | 3131 | 9 | | | | |
| Keybox Restore | | 3250 | 9 | | | | |
| Flood Alarm Restore | WH | 3154 | 9 | | | | |
| Ward Alarm Restore | BH | 3130 | 9 | | | | |
| FIRE ALARM | | | | | | | |
| Fire Alarm | FA | 1110 | 10 | ✓ | ✓ | ✓ | ✓ |
| Fire Key Pressed | FA | 1110 | 10 | | | | |
| FIRE ALARM RESTORE | | | | | | | |
| Fire Alarm Restore | FH | 3110 | 11 | ✓ | ✓ | * | * |
| Fire Key Restore | FH | 3110 | 11 | | | | |

| Event | SIA code | CID code | Event Type Number | Default 1 (ARC) Full Reporting | Default 2 (ARC) No Arm/Disarm | Default 3 (ARC) No Arm/Disarm and Alarm Restorals | Default (SMS) |
|---------------------------------|----------|----------|-------------------|--------------------------------|-------------------------------|---|---------------|
| PA ALARM | | | | | | | |
| Duress Code | HA | 1121 | 12 | ✓ | ✓ | ✓ | ✓ |
| Keypad PA | PA | 1120 | 12 | | | | |
| Radio Fob PA | PA | 1120 | 12 | | | | |
| PA Alarm | PA | 1120 | 12 | | | | |
| Silent PA | HA | 1122 | 12 | | | | |
| PA ALARM RESTORE | | | | | | | |
| PA Restore | PH | 3120 | 13 | ✓ | ✓ | ✗ | ✗ |
| Silent PA Restore | HH | 3122 | 13 | | | | |
| Keypad PA Restore | PR | 3120 | 13 | | | | |
| MEDICAL ALARM | | | | | | | |
| Medical Alarm | MA | 1100 | 14 | ✓ | ✓ | ✓ | ✓ |
| MEDICAL RESTORE | | | | | | | |
| Medical Alarm Restore | MH | 3100 | 15 | ✓ | ✓ | ✗ | ✗ |
| SUB-AREA ALARM/RESTORE | | | | | | | |
| Ward Alarm | BA | 1130 | 16 | ✓ | ✗ | ✗ | ✗ |
| TAMPER ALARM | | | | | | | |
| Invalid Tag | JA | 1461 | 17 | All | All | All | ✗ |
| RS485 Fault | IA | 1300 | 17 | | | | |
| Device Fail | ET | 1333 | 17 | | | | |
| Tamper Alarm | TA | 1137 | 17 | | | | |
| Tamper On Zone | TA | 1144 | 17 | | | | |
| Code Guessing | JA | 1461 | 17 | | | | |
| Case Tamper | TA | 1137 | 17 | | | | |
| Siren Case Tamper | TA | 1321 | 17 | | | | |
| Radio Tamper | TA | 1337 | 17 | | | | |
| TAMPER RESTORE | | | | | | | |
| Tamper (Wired/Wireless) Restore | TH | 3137 | 18 | All | All | ✗ | ✗ |
| Tamper On Zone Restore | TH | 3144 | 18 | | | | |
| Case Tamper Restore | TR | 3137 | 18 | | | | |
| Siren Case Tamper Restore | YH | 3321 | 18 | | | | |

| Event | SIA code | CID code | Event Type Number | Default 1 (ARC) Full Reporting | Default 2 (ARC) No Arm/Disarm | Default 3 (ARC) No Arm/Disarm and Alarm Restorals | Default (SMS) |
|-------------------------------|----------|----------|-------------------|--------------------------------|-------------------------------|---|---------------|
| BYPASS | | | | | | | |
| Zone Bypassed | BB | 1570 | 19 | ✓ | ✓ | ✓ | x |
| Zone Force (Bypassed) Armed | | 1570 | 19 | | | | |
| Fire Zone Bypassed | FB | 1571 | 19 | | | | |
| 24h Alarm Zone Bypassed | BB | 1572 | 19 | | | | |
| RESTORE OF BYPASS | | | | | | | |
| Fire Zone Bypass Restore | FU | 3571 | 20 | ✓ | ✓ | x | x |
| 24h Alarm Zone Bypass Restore | BU | 3572 | 20 | | | | |
| Zone Bypass Restore | BU | 3570 | 20 | | | | |
| TECHNICAL | | | | | | | |
| Low Volts | AT | 1302 | 21 | ✓ | ✓ | ✓ | x |
| Battery Disconnect | YT | 1311 | 21 | | | | |
| Battery Load Fail | YT | 1309 | 21 | | | | |
| Fuse 1 | IA | 1300 | 21 | | | | |
| Fuse 2 | IA | 1300 | 21 | | | | |
| Fuse 3 | IA | 1300 | 21 | | | | |
| Fuse 4 | IA | 1300 | 21 | | | | |
| Fuse 5 | IA | 1300 | 21 | | | | |
| Fuse 6 | IA | 1300 | 21 | | | | |
| Fuse 7 | IA | 1300 | 21 | | | | |
| Fuse 8 | IA | 1300 | 21 | | | | |
| Battery Critical | YT | 1302 | 21 | | | | |
| Wired Siren Fault | YA | 1320 | 21 | | | | |
| TECHNICAL RESTORE | | | | | | | |
| Battery Connect | YR | 3311 | 22 | ✓ | ✓ | x | x |
| Device Restored | ER | 3333 | 22 | | | | |
| Fuse Fail Restore | IR | 3300 | 22 | | | | |
| Detector Fault Restore | BJ | 3324 | 22 | | | | |
| Wired Siren Fault Restore | YH | 3320 | 22 | | | | |


| Event | SIA code | CID code | Event Type Number | Default 1 (ARC) Full Reporting | Default 2 (ARC) No Arm/Disarm | Default 3 (ARC) No Arm/Disarm and Alarm Restorals | Default (SMS) |
|----------------------------|----------|----------|-------------------|--------------------------------|-------------------------------|---|---------------|
| AC MAINS MISSING/RESTORE | | | | | | | |
| Mains Fail Fault | AT | 1301 | 23 | ✓ | ✓ | ✓ | ✓ |
| Restore of Mains Fault | AR | 3301 | 23 | | | | |
| WIRELESS ALARM/RESTORE | | | | | | | |
| Radio Low Battery | XT | 1384 | 24 | ✓ | ✓ | ✓ | x |
| Radio Supervision Failure | UY | 1381 | 24 | | | | |
| Radio Hub Jamming | XQ | 1344 | 24 | | | | |
| Radio Hub Jam Restore | XH | 3344 | 24 | | | | |
| Radio Jamming Restore | XH | 3344 | 24 | | | | |
| Radio Supervision Restore. | UJ | 3381 | 24 | | | | |
| Radio Low Battery Restore | XR | 3384 | 24 | | | | |
| TELECOM STATUS | | | | | | | |
| Modem Failed | | 1330 | 25 | x | x | x | x |
| Modem Communication Fail | | 1350 | 25 | | | | |
| Input Line Fail | LT | 1351 | 25 | | | | |
| Telecom Line Fault | LT | 1351 | 25 | | | | |
| Input Line Restored | LR | 3351 | 25 | | | | |
| Telecom Line Restored | LR | 3351 | 25 | | | | |
| ACCESS CONTROL | | | | | | | |
| Door Left Open | DL | 1426 | 26 | ✓ | x | x | x |
| Door Forced | DF | | 26 | | | | |
| MASK ALARM/RESTORE | | | | | | | |
| Detector Masked | BT | 1324 | 27 | ✓ | ✓ | ✓ | x |
| Detector Masked Restore | BJ | 3324 | 27 | | | | |

| Event | SIA code | CID code | Event Type Number | Default 1 (ARC) Full Reporting | Default 2 (ARC) No Arm/Disarm | Default 3 (ARC) No Arm/Disarm and Alarm Restorals | Default (SMS) |
|--------------------------------------|----------|----------|-------------------|--------------------------------|-------------------------------|---|---------------|
| SPECIAL LOG | | | | | | | |
| Zone Special Log Opened | UA | 1146 | 28 | x | x | x | x |
| Zone Special Log Closed | UR | 3146 | 28 | | | | |
| Zone Special Log Switcher Opened | UA | 1146 | 28 | | | | |
| Zone Special Log Switcher Closed | UR | 3146 | 28 | | | | |
| ALARM SILENCED | | | | | | | |
| Alarm Silenced | OR | 1406 | 29 | x | ✓ | x | x |
| Sub-Area Alarm Silenced | OG | 1402 | 29 | | | | |
| TECHNICAL ALARM SILENCED | | | | | | | |
| Technical Alarm Silenced | OR | 1406 | 30 | x | x | x | x |
| Technical Alarm in Sub-Area Silenced | OG | 1402 | 30 | | | | |
| INFORMATION | | | | | | | |
| Engineer Access | LB | 1627 | 31 | x | x | x | x |
| Engineer Exit | LX | 1628 | 31 | | | | |
| System Restart | | 1305 | 31 | | | | |
| Logs Cleared | | 1621 | 31 | | | | |
| Engineer Reset | RN | 3313 | 31 | | | | |
| Clean Started | | 1305 | 31 | | | | |
| Site Changed | YG | 1306 | 31 | | | | |
| Logs Nearly Full | | 1623 | 31 | | | | |
| Input Walk Tested | | 1607 | 31 | | | | |

Access Levels

| Level | Description |
|-------|--|
| 1 | Access by any person; for example the general public. |
| 2 | User access by an operator; for example customers (systems users). |
| 3 | User access by an engineer; for example an alarm company professional. |
| 4 | User access by the manufacturer of the equipment. |



Alarm, tamper and fault indications will automatically be cleared within 3 minutes. If a user has finished viewing the information they can terminate the display instantly by pressing the  key.

Compliance

As per EN 50131-1 the PCX is capable of supporting all conditions A, B and C:

In Grades 1 & 2 I&HAS when an I&HAS or part thereof is in a set state:

- a. access to the supervised premises or part thereof, via an entry/exit route, shall be prevented, or
- b. opening the door to the entry/exit route shall initiate an entry procedure, or
- c. indication of the set/unset status shall be provided.

In Grades 3 & 4 I&HAS when an I&HAS or part thereof is in a set state:

- a. access to the supervised premises or part thereof, via an entry/exit route, shall be prevented, or
- b. opening the door to the entry/exit route shall initiate an entry procedure.

App HomeControl+ not certified IMQ-Security Systems.



EN50131-3:2009
EN50131-1:2008+A1:2009
Security Grade 2
Environmental Class II



EN50131-3:2009
EN50131-1:2008+A1:2009
Security Grade 3
Environmental Class II



For electrical products sold within the European Community.

At the end of the electrical products useful life, it should not be disposed of with household waste. Please recycle where facilities exist. Check with your Local Authority or retailer for recycling advice in your country. When disposing of the product and accessories, the batteries must be removed and disposed of separately in accordance with the local regulations.



A series of 20 horizontal lines for writing, spaced evenly down the page.





CE